

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A3, S3, and RS 3	2024 - 2025	All	0008 – HVAC electronics			
			Software Part Number	Software Version	Hardware Part Number	Hardware Version
			*	5049	*	*
			*	5069	*	*

Customer states:

The customer complains that the **AUTO** button is deactivated automatically on the vehicle's air conditioner operating unit after coasting mode is used.

Workshop findings:

The complaint can be reproduced in the workshop during a road test.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

The **AUTO** button is deactivated in the vehicle after coasting mode is used. This deactivation takes place if a blower speed higher than 4 is activated in **AUTO** mode. This is generally the case if a low temperature (< 19°C, ~66°F) is set on the air conditioner operating unit. The background to this is that the voltage for the blower motor is limited to 8 volts in coasting mode; this is equivalent to blower speed 4. This means that, if **AUTO** mode is being used in the vehicle with a high blower speed, the blower speed is regulated to speed 4 and **AUTO** is deactivated. **AUTO** can only be activated again by selecting it manually on the air conditioner operating unit.

Warranty

Not applicable.

Additional Information

The **AUTO** button is deactivated in the vehicle after coasting mode is used. This deactivation takes place if a blower speed higher than 4 is activated in **AUTO** mode. This is generally the case if a low temperature (< 19°C, ~66°F) is set on the air conditioner operating unit. The background to this is that the voltage for the blower motor is limited to 8 volts in coasting mode; this is equivalent to blower speed 4. This means that, if **AUTO** mode is being used in the vehicle with a high blower speed, the blower speed is regulated to speed 4 and **AUTO** is deactivated. **AUTO** can only be activated again by selecting it manually on the air conditioner operating unit.

All part and service references provided in this TSB (**2082938**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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