



Connection offline

Technical Service Bulletin

Transaction No.: **2082925/1**

43 Adaptive suspension: vehicle does not reach specified height, C10D3F* in HCP1 (J1312)

Release date: Aug 3, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A6	2026	All	PR code: 2MB or 1BK			
			00A5 – Front sensor for driver assistance systems			
			Part number	Software version	Hardware part number	Hardware software version
			*	0250	*	*
			*	0295	*	*
			*	0381	*	*

Customer states:

The rear of the vehicle is not raised to the desired height. In addition, a message relating to the air suspension appears in the instrument cluster.

Workshop findings:

At least one of the following DTCs is logged in diagnostic address 812C (J1312):

- **C10D3F8** Level Control System Left rear boosting implausible.
- **C10D3F9** Level Control System Right rear boosting implausible.

Technical Background

Plausibility check of raising speed incorrect.

Production Solution

From cluster 6 onwards / production from February 2026 onwards.

Service



Note before workshop visit:

- The service technician should check that a combined software update TSB is available.
- The combined software update is now available for some of the affected vehicles. **Before** asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, *00 Service info: central overview of combined software updates for cluster 3, PPE/PPC*. If a combined software update TSB is not displayed, the combined software update is still being prepared, and the repair should still be postponed. The planned release schedule can also be found in the central service info 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles.

This complaint is solved in **VR target state 03.11.00/C**. Please check the column **VR target state 03.11.00/C** in the central service info 2081477, *00 Service info: central overview of combined software updates for cluster 3, PPE/PPC*.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service information **2081477**.

Warranty



Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The repair operations for the combined software update can be found in the central service information 2081477.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4307		
Damage Code:	KD2S		
Labor Operations:	Please refer to central service information 2081477	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2082925/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified

the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2082925**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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