

Technical Service Bulletin

Transaction No.: **2082908/1**

27 MLB PHEV: 12V battery discharged due to bus wake-ups by the high-voltage charging unit

Release date: Aug 20, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q5 e quattro	2024 – 2025	All	PR codes 0K3

Customer states:

- The 12V battery is defective during the pre-delivery inspection according to the tester.

OR

- 12V battery discharged after vehicle stationary period.

Workshop findings:

- The following hardware part number and software version number can be found in diagnostic address 00C6 High-voltage battery charger control module Gen3 Kostal:
 - Q5 PHEV:
 - Hardware Part Number **9Y0915681 A/B/C/D**
 - Software Version: **3310**

Technical Background

Software issue

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2074126: *27 PSS MLB PHEV: 12V battery discharged by bus wake-ups by the high-voltage charging unit.*

Replacing parts does not remedy the issue.

This is a software issue in the control unit of the high-voltage battery charging unit (diagnostic address 00C6). A software update using SVM code **C6A023** is required to fix the issue.

DA	Vehicle project	SW part number	Old SW version	HW part number	New SW part number	New SW version
00C6	FY*	9Y0.915.681.D/Q	3310/3323	9Y0.915.681.D/Q	9Y0.915.681.AJ	3322

Short-term solution to restore the vehicle's drive system:

To prevent the customer complaint from occurring again, the procedure described below must be performed (please note: a terminal 30 reset causes the settings to be reset, and the procedure must then be repeated).



All steps must be performed in the correct order to achieve the desired result.

A6/A7/A8/Q5/Q7/Q8 PHEV

1. Ignition on – select Car



2. Select A/C



3. Select thermometer symbol



4. Timer on



5. Timer off



6. Timer is now off again – return to main menu



Please note that a terminal 30 reset (caused by removing fuse on high-voltage charging unit, unplugging signal connector on high-voltage charging unit, disconnecting 12V battery) causes the settings to be reset, meaning that the procedure must be repeated.

Warranty

The TSB number must always be stated for ease of processing. For markets with DISS-SAGA/2 link, the TSB is taken from the DISS system. For markets without DISS or without DISS-SAGA/2 link, the “HST number” field must be completed in the SAGA/2 system.

If you are billing AUDI AG/the importer according to the warranty guidelines, please note the following accounting instructions:

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9352		
Damage Code:	0039		
Labor Operations:	Set high-voltage charging unit	9035 2016	10 TU
	Software Update	0151 0010	See SRT with associated operations
	Software Update	0151 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082908/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2082908**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or

otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.