

Technical Service Bulletin

Transaction No.: **2082083/2**

00 Workshop info: event memory entry P00000 / U112100 / U300096 in diagnostic address 0009

Release date: Aug 11, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025 – 2026	All	0009 – Electronic and central electric Software version: 1306 1309 1616 1742
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 (FN)	2026		

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Updated customer statement and workshop findings) Revised <i>Service</i> (Updated verbiage)
1	05/22/2026	Initial publication

Customer states:

Various issues on the vehicle.

Workshop findings:

One of the following event memory entries is logged under diagnostic address 0009:

- **P000000:** (no text) – symptom 69383

OR

- **U112100:** Data bus missing message – symptom: 69383

OR

- **U300096:** Control module internal malfunction – symptom 69383

Technical Background

Deviation in diagnostic conditions

Production Solution

Not applicable.

Service

The event memory entries “**P000000** (no text) – symptom 69383” and “**U112100** Data bus missing message – symptom 69383” and “**U300096** Control module internal malfunction – symptom 69383” in diagnostic address 0009 are purely diagnostic information with no effect on functions and no connection to a specific vehicle function.

Working through them via Guided Fault Finding will therefore not solve the issue. Any repair instructions provided in Guided Fault Finding for these entries can be ignored.

Warranty

This fault is not covered under warranty. It is not possible to bill for fault finding and/or component replacement under warranty.

Additional Information

All part and service references provided in this TSB (**2082083**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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