

Technical Service BulletinTransaction No.: **2081656/2**

97 Complaint about central locking - DTC relating to exterior door handle sensor in diagnostic address 0009

Release date: Aug 21, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025 – 2026	All	Not applicable
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6	2026 - 2027		

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year, removed PR code, added DTCs) Revised <i>Condition</i> (Updated customer statement, workshop findings, added DTCs and specified differences between models) Revised <i>Technical Background</i> (Updated verbiage) Revised <i>Service</i> (Updated verbiage)
1	4/13/2026	Initial publication

Customer states:

Various complaints about central locking.

Workshop findings:

Depending on model and equipment, one or more of the entries (active/static or passive/sporadic) may be logged in the onboard supply control unit J519 (diagnostic address 0009):

Q5 (GU) / Q6 e-tron (GF) with PR number 2F1 (Digital key) and LOL (left hand drive vehicle):

- **B147611** - **Left front** outside door handle touch sensor, short circuit to ground
- **B147613** - **Left front** outside door handle touch sensor, open circuit

A5 (FU) / A6 (FN) / A6 e-tron (GH)

- **B147611** - **Left front** outside door handle touch sensor, short circuit to ground
- **B147711** - **Right front** outside door handle touch sensor, short circuit to ground

- **D116D11 - Left rear** outside door handle touch sensor, short circuit to ground
- **B116E11 - Right rear** outside door handle touch sensor, short circuit to ground
- **B147613 - Left front** outside door handle touch sensor, open circuit
- **B147713 - Right front** outside door handle touch sensor, open circuit
- **B116D13 - Left rear** outside door handle touch sensor, open circuit
- **B116E13 - Right rear** outside door handle touch sensor, open circuit

Technical Background

Software issue.

The input at onboard supply control unit J519 which is monitored with these event memory entries is not occupied on the specific models and PR number combinations.

These entries are logged for no good reason for these models and PR number combinations.

Production Solution

Not applicable.

Service

Erase the event memory entry/entries relating to the exterior door handle sensor in onboard supply control unit J519 (diagnostic address 0009) even if the entry is logged as static/active.

These entries do not have any effect on functions of the models and PR number combinations specified under the workshop findings. The input at onboard supply control unit J519, which is monitored with these event memory entries, is not occupied on such vehicles and the entries are logged for no good reason.

Any additional repair suggestions from Guided Fault Finding in ODIS-S are not relevant and should be ignored.

If there is an issue with the central locking, this has different causes in this case and must be identified by performing further workshop work and diagnostic work. Also check other existing TPIs where appropriate.

Warranty



Billing via this TSB is only permitted for erasing the event memory entries specified above which are logged for no good reason.

Other repair work resulting from complaints about the central locking must be billed via the component causing the issue WITHOUT specifying this TSB.

The TSB number must always be noted in the "HST number" field in SAGA for ease of processing.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations

	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2081656/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081656**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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