

Technical Service BulletinTransaction No.: **2081477/5**00 Service info: central overview of combined software updates for cluster 3, PPE/PPC
[03.11.00/C_03.20.00/C]

Release date: Aug 26, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU), A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	005F - Information electronics 1			
			Software part number	Software version	Hardware part number	Hardware version
			*	42*	*	*
			*	43*	*	*
A6 (FN)	2026	All	*	44*	*	*

REVISION HISTORY

Revision	Date	Purpose
5	-	Revised <i>Service</i> (Added information, updated table)
4	07/31/2026	Revised attachment (Added attachment) Revised <i>Technical Background</i> (Added note and reference to attachment) Revised <i>Service</i> (Added further information, updated table)
3	07/02/2026	Revised <i>Service</i> (Updated overview table)

Workshop findings:

Another TSB referred you to this service information TSB for an overview of the introduction dates of the combined software update in PPE/PPC vehicles.

Technical Background

This service info provides an overview of the planned introduction dates of the combined software update for PPE/PPC vehicles with the software basis cluster 3.

Model Overview

Platform	Vehicle models	Vehicle type (sales)
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PPE	A6 e-tron	GH
	Q6 e-tron	GF
PPC	Q5	GU
	A6	FN
	A5	FU

Depending on the country, model and baseline, the following control units may receive an update in the combined software package **03.11.00/C**:

Refer to attachment "*information_control_device_versions_update_031100_c*".

Production Solution

This is a combined software update for after-sales service. No deployment in series production.

Service



- The table below contains an overview of the combined software updates which have already been performed or may be planned for a specific vehicle group. The vehicle group is described in more detail in the “Vehicle platform” and “Currently installed combined software version” columns. The complaint-related TSB informs you which target combined software version will remedy the issue. Please use the information from the column referred to via the complaint-related TSB based on the target combined software version. The following information may be provided: planned introduction of measure with timeframe, already introduced with TSB number, or further information. The column may also inform you whether a combined software update has been replaced with another combined software update. In this case, the subsequent combined software update must be used as a measure to solve the issue.
- Information about future combined software updates will subsequently be added regularly to the overview table. This is for the purpose of informing dealerships whether there may be further combined software updates or whether updates are planned for a later date. However, it always makes sense to use the combined software update communicated via a complaint-related TSB as the measure.
- The combined software updates can be expected in the specified quarter. If a TSB number is specified instead of a quarter, a combined software update is available for this group of vehicles.
- The target date communicated here is based on planning and is not binding. During the validation, technical and regulatory approval of measures, there may be delays or hindrances in providing the measure throughout the entire process. This must be considered accordingly when communicating with customers.
- The regions described in the table can be assigned based on the PR number of the region code.
- Use Service Portlet to check the current combined software version of the vehicle in question (you can find the information on the combined bases software version in the Audi Knowledge Tank: “Service Portlet Software Basics – Identifying the Software Status”).
- The complaint-related TSB will provide you with information as to which target combined software version will remedy the issue. Please refer to the corresponding column in the table to find out whether a measure has already been published.
- **Before performing this combined software update, check Elsa for open service campaigns.**

Region [PR number, type approval country]	Vehicle platform	Currently installed combined software version [KD1, KD1*, KD1**, KD2]	Target combined software version 03.11.00/C [KD2* = KD2S] Planned introduction/information or TSB number if measure already exists	Target combined software version 03.20.00/C Scheduled introduction
B02, B03, B04, B05, B06, B07, B08, B10, B11, B14, B15, B16, B18, B19, B20, B21, B24, B25, B26, B28, B31, B32,	PPE	03.01.00/C 03.10.00/C	Update available Please refer to the information in ElsaPro	Quarter 4/27

B39, B41, B42, B43, B44, B45, B46, B53, B56, B57, B59, B60, B61, B64, B68, B70, B71, B72, B74, B79, B83, B84, B85, B86, B87, B88, B89, B91, B94, B95, BB9, BC1, BC2, BC4, BC5, BC6, BC7, BC9, BD3, BD4, BD6, BD7, BD8, BE1, BE2, BE4, BF3, BF9, BG1, BG3, BG5, BG9, BH4, BH6, BH7, BJ7, BK8, BL4, BL9, BM2, BS4, BS5, BT1, BT2, BT4, BT8.				
	PPC	03.01.00/C 03.10.00/C	2082223, 00 Combined software update 03.11.00/C (28.14.01)	Quarter 4/27
B01, B09, B12, B13, B17, B0R, B30, B0N, BU2, B0E, B35	PPE	03.01.00/C 03.10.00/C	Update available Please refer to the information in ElsaPro	Quarter 4/27
	PPC	03.01.00/C 03.10.00/C	Update available Please refer to the information in ElsaPro. <i>If no information is available in ElsaPro, update via TSB: 2082223</i>	Quarter 4/27
B29	PPE PPC	03.01.00/C 03.10.00/C	2082223, 00 Combined software update 03.11.00/C (28.14.01)	Quarter 4/27

Warranty

Billing via this service info is not permitted.

Billing can only take place once the combined software updates have been published.

Please note that the repair operations for billing the combined software update can be found in this service info. Final billing is performed via the respective “customer complaint TSB” with the repair operations specified below.

Warranty accounting instructions for combined software update with target VR combined software version 03.11.00/C according to TSB 2082223, 00 Combined software update 03.11.00/C (28.14.01) KD2*

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	<i>Please see referring TSB</i>
Damage Code:	<i>Please see referring TSB</i>

Labor Operations:	Setup and distribution times, including connecting battery charger	0151 0010	See SRT with associated operations
	Software update, remuneration flat-rate incl. all required pre- and post-conditions (incl. bus sleep cycles, adaptation drive, initialization, additional work, etc.)	0151 0040	135 TU
	An additional flat-rate of 50 time units is possible for each flash process that is aborted.	0150 9999	50 TU (Per each documented attempt)
Claim Comment:	As per TSB 2081477/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with other control units in the vehicle. Please inform the customer about the software update may neutralize previous modifications to the vehicle's software performed either by the customer or third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle user themselves after the software update.

All part and service references provided in this TSB (**2081477**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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