

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, RS 3, and Q3	2026	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Information updated) Revised <i>Warranty</i> (Updated labor operations)
1	03/27/2026	Initial publication

Customer states:

The customer complains that the emergency assist is activated. The following may be displayed in the instrument cluster when this occurs:



Figure 1. Inactivity detected.



Figure 2. Adaptive cruise control and a braking intervention are active.



Figure 3. Adaptive cruise control, a braking intervention and lane guidance are active.

Technical Background

Refer to the “Emergency assist” chapter of the Owner’s Manual and self-study program 693 – Audi Q3 (type FJ).

Production Solution

Not applicable.

Service

You can use the **emergency assist** test program to call up the activation history and display it in ODIS-S. The test program can be found under:



NOTICE

It is only possible to read out the history if front camera for driver assist systems -R242- (Diagnostic address 00A5) has SW17XX or higher or which has the SFD (vehicle diagnostic protection) basic rights.

- Test plan > Select own test... > Diagnostic capable system > 00A5 - Front sensors for driver assistant systems – R242 > 00A5 – Functions > 00A5 – Technical Service Bulletin /TSB) > Emergency assist

The history is displayed in the following format (example):

- 25.10.2024 / 12:41:05 (UTC+0) – Activation reason: Adaptive cruise assist – highest escalation phase: E2

Below is a list of possible activation reasons and escalation phases with explanations:

Activation reasons:

- Lane departure warning: The lane departure warning is active. Several consecutive interventions of the lane departure warning were triggered within a certain period without steering torque during the intervention (not between interventions).
- Adaptive cruise assist: The adaptive cruise assist is active. At the same time, driver inactivity was detected for a certain duration.
- Fatigue and distraction warning: “Sleep” was detected by the driver monitoring system.

Escalation phases:

- E1: Slight deceleration and visual warning with medium acoustic warning. Vehicle guidance and distance to vehicle in front maintained.
- E2: Medium deceleration and visual warning with loud acoustic warning. Vehicle guidance and distance to vehicle in front maintained. Multiple weak brake jolts, belt vibration on driver side, hazard warning lights activated and horn activated (below 50 km/h)

- **E3:** Strong deceleration and visual warning with loud acoustic warning. Vehicle guidance and distance to vehicle in front maintained. Medium-strength brake jolt, belt vibration on driver side and passenger side, hazard warning lights activated and vehicle horn activated (below 50 km/h)
- **E4:** Visual warning, hazard warning lights activated, parking position, eCall activated, doors unlocked

Please check the software version of front camera for driver assist systems -R242- (diagnostic address 00A5). A software update is available for vehicles with software version SW1543.

The software update includes measures that increase the robustness of the emergency assist function.

Audi A3 (8Y) – SW1543:

A software update for front camera for driver assist systems -R242- (diagnostic address 00A5) is available. Please use the “SVM – Authorized Multiple Code Entry”. The SVM code is **BLA5A028DOIP, BLA3CHECK**. Follow the instructions on the tester.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0039		
Labor Operations:	<u>Read out history using “Emergency assist” test program:</u>		
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
	<u>Billing for software update for Audi A3 (8Y):</u>		
	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2081476/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081476**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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