

Technical Service Bulletin

06KV UPDATE

Proactive Pre-delivery Quality Initiative (KD2* Software)



Applicable Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle
USA	2025	2025	SQ6 E-TRON SUV
USA	2025	2025	S6 SPORTBACK E-TRON
USA	2025	2025	Q6 E-TRON SUV
USA	2025	2025	A6 SPORTBACK E-TRON
USA	2025	2025	Q6 SPORTBACK E-TRON
USA	2025	2025	SQ6 SPORTBACK E-TRON
USA	2026	2026	A6 SEDAN
USA	2025	2025	Q5
USA	2025	2025	Q5 SPORTBACK
USA	2025	2025	SQ5
USA	2025	2025	SQ5 SPORTBACK
USA	2025	2025	A5
USA	2025	2025	S5
CAN	2025	2025	A5
CAN	2025	2025	S5
CAN	2025	2025	SQ6 E-TRON SUV
CAN	2025	2025	S6 SPORTBACK E-TRON
CAN	2025	2025	Q6 E-TRON SUV
CAN	2025	2025	A6 SPORTBACK E-TRON
CAN	2026	2026	A6 SEDAN
CAN	2025	2025	Q5
CAN	2025	2025	Q5 SPORTBACK
CAN	2025	2025	SQ5
CAN	2025	2025	SQ5 SPORTBACK

Revision History

Revision	Date	Purpose
2	August 05, 2026	Updated affected vehicle chart and Criteria ID in the claiming instructions TPI/TSB numbers referenced have been updated for Canada
1	June 19, 2026	Original publication

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Condition/Technical Background

This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:

Criteria	Technical Background
ALL	The KD2* software update package will be applied to new vehicles before delivery to the customer.

Remedy

Criteria	Remedy
ALL	Update vehicle software.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **06KV** code in the ELSA Campaign/Action Information screen on the day of repair.
- Vehicle must be in **DEALER NEW CAR INVENTORY** and within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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Service

NOTE:

- ELSA is the only valid inquiry/verification source. Check ELSA on the day this vehicle UPDATE will be performed to verify vehicle eligibility for the UPDATE. Status must show “open”. Attach an ELSA printout showing the “open” status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in ELSA, contact Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- ELSA may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any questions.

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1

EXAMPLE

- Enter the VIN in ELSA and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

Campaign/Action	Start	Designation
→ 3	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

EXAMPLE

CRITICAL REPAIR STEP



All campaigns/actions with a repair available must be performed in order of the Start date <arrow 3>. The oldest should be performed first (unless otherwise noted in the repair instructions).

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Software Update Instructions

CHECK SOFTWARE VERSION

- Before starting the software update, check the current software version in the vehicle.
 - Multi Media Interface > Settings > System > Info.
- If the software version 03.11.00/C is shown, the work must **not** be performed. In this case, a request to close the campaign manually should be sent to Warranty.
- If the software requires updating, proceed as follows:

US DEALERS

- NOTE: In the event a static fault is set in the steering control unit J500 (DA0044), TSB 2080711 must be checked prior to performing the software update. A terminal 30 reset must be performed on the control unit. Otherwise the combined software update may not be completed successfully.
- Reference the latest version of Technical Service Bulletin 2082223 "00 Combined software update 03.11.00/C (28.14.01) KD2*" for all software update instructions.
- See applicable TPI's/TSB's for information in the event flashing is aborted.
- NOTE: If TPI 2082223 has already been performed as part of a previous repair, the 06KV work must not be performed. In this case, submit a Campaign Closure Request through Warranty Online.

CANADIAN DEALERS

- NOTE: In the event a static fault is set in the steering control unit J500 (DA0044), TSB 2080664 must be checked prior to performing the software update. A terminal 30 reset must be performed on the control unit. Otherwise the combined software update may not be completed successfully.
- Reference the latest version of Technical Service Bulletin 2080941 "00 Combined software update 03.11.00/C (28.14.01) KD2*" for all software update instructions.
- See applicable TPI's/TSB's for information in the event flashing is aborted.
- NOTE: If TPI 2080941 has already been performed as part of a previous repair, the 06KV work must not be performed. In this case, submit a Campaign Closure Request through the WIN system.

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Warranty

Claim Entry Instructions

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action *open on the day of repair* to the repair order.

If a customer declines campaign work, refer to the "Customer Declines Campaign/Update Repair" section in the Campaign/Update Policy and Procedures Manual.

Service Number	06KV		
Damage Code	0099		
Parts Vendor Code	002		
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90		
Causal Indicator	Mark labor as causal		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action		
Criteria I.D.	ALL		
	LABOR		
	Labor Op	Time Units	Description
	0151 00 10	SEE ELSA	Software update (<i>setup + battery charger</i>)
	0151 00 40	135	Software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drive, additional work, etc.)
	An additional flat-rate of 50 time units is possible for each flash process that is aborted. Billing is performed under repair operation 01 50 99 99.		

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your ELSA Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
Verifying Vehicle Eligibility	To verify vehicle eligibility for this Update, <i>always</i> check the ELSA Campaign/Action Information screen. The ELSA system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Entry	For questions regarding claim entry, contact Audi Warranty.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check ELSA for the most current version of this document.