



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 47DM / Vehicle Software Update for Travel Assist/Emergency Assist

This notice is for:	All Dealer Personnel																		
Date:	August 06, 2026																		
About this Service Action:	Volkswagen is providing a software update designed to prevent the Travel Assist/Emergency Assist feature from inadvertently deactivating when a brake jolt warning is detected.																		
Repair:	- REPAIR AVAILABLE – August 06, 2026 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions. - Check the daily Campaign Open Inventory report and supporting inventory systems for affected vehicles in inventory. Verify OPEN status in ELSA <u>on the day of repair</u>. - Repair every affected inventory vehicle <u>before delivery to consumers</u>.																		
Parts Department:	Software update only – no parts needed.																		
Affected Vehicles	<table><tr><th>Country</th><th>Beginning Model Year</th><th>Ending Model Year</th><th>Vehicle</th><th>Vehicle Count</th></tr><tr><td>USA</td><td>2025</td><td>2025</td><td>TIGUAN</td><td>50,625</td></tr><tr><td>CAN</td><td>2025</td><td>2025</td><td>TIGUAN</td><td>10,582</td></tr></table> <i>*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i>				Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count	USA	2025	2025	TIGUAN	50,625	CAN	2025	2025	TIGUAN	10,582
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Notes:	- Schedule owner repairs immediately - Owner mailing – August 2026 - Loaner/rental coverage – see campaign circular																		

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.