



VOLKSWAGEN DEALER COMMUNICATION

Temporary Repair Hold for 2026 MY Vehicles – Service Action 24BD - Engine Control Module (ECM) Software – 12V Battery

This notice is for: All Dealer Personnel

Date: August 07, 2026

Information: We have identified an issue with the 24BD service action software affecting all 2026 model year vehicles and are actively working toward a resolution. We anticipate having this issue resolved early next week.

In the interim, to help ensure customer satisfaction, please postpone any scheduled 24BD service appointments on 2026 model year vehicles.

We will notify you when the resolution is available. At that time, you will be able to reschedule and complete this campaign on 2026 model year vehicles.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.