

Release Date	02/24/2026	Technical Service Bulletin		
96A1 UPDATE Replace Dynamic Light Strip – (NVLW)				

Applicable Vehicles				
Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	ID. BUZZ	344
CAN	2025	2025	ID. BUZZ	5

Revision History		
Revision	Date	Purpose
2	August 13, 2026	Added GFF and battery charge labor operations to the claiming section due to a change in the ELSA repair manual
1	February 24, 2026	Original publication

Condition/Technical Background

This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:	
Criteria	Technical Background
02	On vehicles of a limited production period, the dynamic light strip of the ID.Light was fitted with insufficient memory. The dynamic light strip above the instrument panel does not work or only illuminates white weakly in the corners.

Remedy

Criteria	Remedy
02	Test the dynamic light strip and replace if necessary.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **96A1** code in the ELSA Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty (NVLW).
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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Service

NOTE:

- ELSA is the only valid inquiry/verification source. Check ELSA on the day this vehicle UPDATE will be performed to verify vehicle eligibility for the UPDATE. Status must show “open”. Attach an ELSA printout showing the “open” status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in ELSA, contact Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- ELSA may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any questions.

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1
EXAMPLE	

Campaign/Action	Start	Designation
← 3 →	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -
EXAMPLE		

- Enter the VIN in ELSA and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

CRITICAL REPAIR STEP

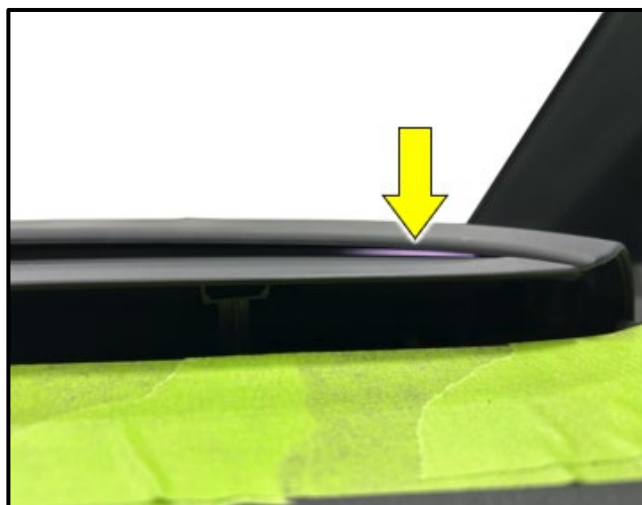
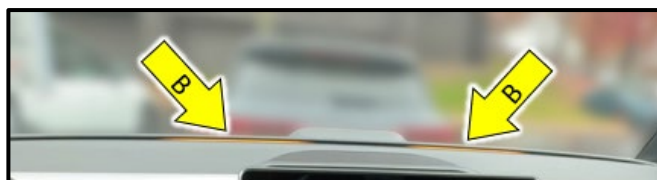
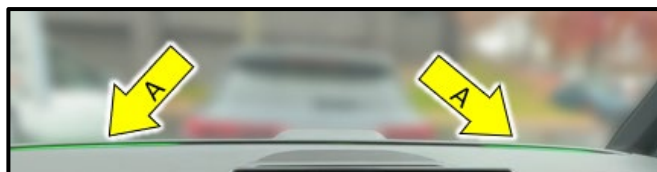


All campaigns/actions with a repair available must be performed in order of the Start date <arrow 3>. The oldest should be performed first (unless otherwise noted in the repair instructions).

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NOTE

- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.



Test dynamic light strip operation:

- Observe the operation of the dynamic light strip while unlocking and locking the vehicle using the key fob.
 - The dynamic light strip should cycle green <arrow A> towards the outside of the vehicle when unlocking.
 - The dynamic light strip should cycle amber <arrow B> towards the center of the vehicle when locking.
- If the dynamic light strip operates as described above:
 - No further repairs are required, proceed to the claiming section.
- If the dynamic light strip does not operate as described above and/or only displays a faint white light in the corners <arrow>:
 - Replace the dynamic light strip using the instructions below.

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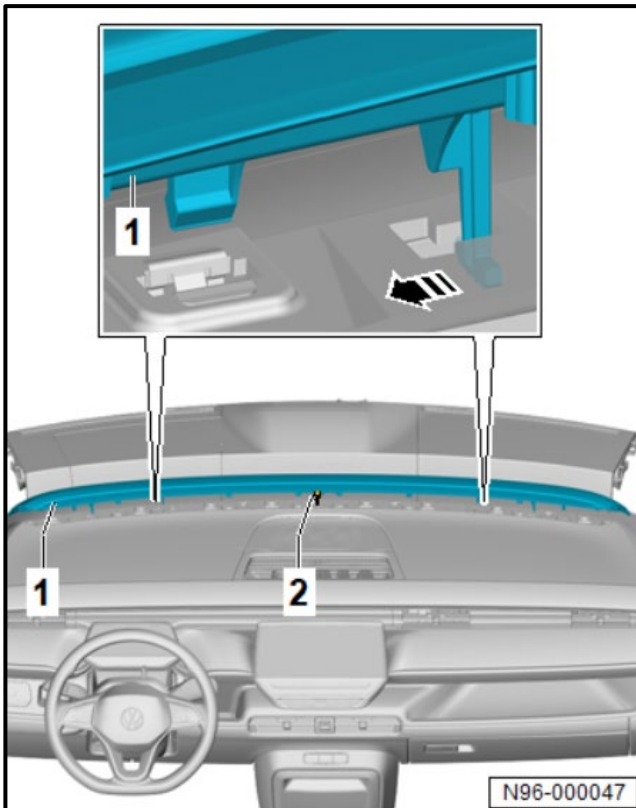
Replace the ID.Light:

CAUTION**Risk of damage!**

The clips that secure the dynamic light strip are stiff and can be difficult to release. Protect the dashboard surfaces prior to removal of the dynamic light strip.

TIP

Door trim pliers 3392 <1> (minimum required tool) is not required by ELSA but can aid in removal of the dynamic light strip.



- Replace the dynamic light strip per the ELSA repair manual:
 - *Repair manual > Electrical System > Electrical Equipment > 96 Interior Lights, Switches > Lamps > Dynamic Information Lighting Strip 3 L385, Removing and Installing.*
- Reassemble the vehicle in the reverse order of removal.

NOTE

The new dynamic light strip may display a faint white light(s) after replacement; this is normal. After the vehicle has been parked and locked for a short period, these should be eliminated and function of the ID.Light will be restored.

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Claim Entry Instructions

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After the campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the ELSA screen print showing action open on the day of repair to the repair order.

If a customer declines campaign work, refer to the “Customer Declines Campaign/Update Repair” section in the Campaign/Update Policy and Procedures Manual.

Service Number	96A1		
Damage Code	0099		
Parts Vendor Code	WWO		
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90		
Causal Indicator	Mark labor as causal if the dynamic light strip is OK Mark LIGHT BAR* as causal if the dynamic light strip is not OK		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action		
Criteria I.D.	02		
	LABOR		
	Labor Op	Time Units	Description
	0183 01 99	10	Perform dynamic light strip test
	NOTE: Only claim LO 0183 01 99 if the dynamic light strip passed the test and replacement is not necessary.		
	-OR-		
	9611 55 99	30	Inspect & replace dynamic light strip
	2706 89 50	SEE ELSA	Battery charge
	0150 00 60	Time stated on diagnostic protocol (up to 20 TU)	GFF/Guided Functions (ID.Light replacement test plan)
	PARTS		
	Quantity	Part Number	Description
	1.00	1T3919451H 6PS	LIGHT BAR*

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your ELSA Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
Verifying Vehicle Eligibility	To verify vehicle eligibility for this Update, <i>always</i> check the ELSA Campaign/Action Information screen. The ELSA system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Entry	For questions regarding claim entry, contact Volkswagen Warranty.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

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Required Parts

Initial Allocation: NO	There will be no parts allocation.
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Criteria	Quantity	Part Number	P.O.C. Part Description	Ordering Method
02	1	1T3-919-451-H 6PS	LIGHT BAR	Reference POC comments individually by part number, or in the POC Campaign List

NOTE
Your dealer's Estimated Remaining Repairs by campaign can be found in Parts on Command. Click on "View Campaign List" and review the Estimated Remaining Repairs column.

NOTE
Campaign parts should always be ordered as per the parts information in this circular. The ordering system will supersede the part, if applicable.

- Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S. and the Part Destruction and Core Disposition Report for Canada.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check ELSA for the most current version of this document.