



**IMPORTANT SERVICE
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ WARRANTY PERSONNEL
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT

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GROUP:
ELECTRIC VEHICLE

HIGH-VOLTAGE (HV) BATTERY REPLACEMENT - CALIBRATION UPDATE

AFFECTED VEHICLES

- 2025-2026 Isuzu NRR-EV (Electric Vehicle)

INFORMATION

When it is determined that a High-Voltage (HV) battery requires replacement, a calibration must be updated in the Battery Management System (BMS).

NOTE: After a new battery is installed, warning lights and alarms may sound because the new battery is not registered in the BMS.

MY	Vehicle	Original Calibration #	New Calibration #
2025 - 2026	NRR-EV	8972693283	8972693284

To complete this update, perform the BMS Replace and Reprogram Controller function. **Turn the EV switch to the OFF position for at least three minutes**, then perform the Battery Pack Reprogramming. These two functions must be performed in this order.

IMPORTANT: the vehicle must be shut down for at least 3 minutes between these two functions.

NOTE: During the programming event, warning lights and alarms will sound until both operations are completed.

WARRANTY INFORMATION

An additional 0.3 labor hours may be added to the HV battery pack replacement claim for updating the BMS calibration. Battery pack reprogramming is already included in the base labor time.