

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2022-26MY WRX
2024-26MY Impreza & Crosstrek

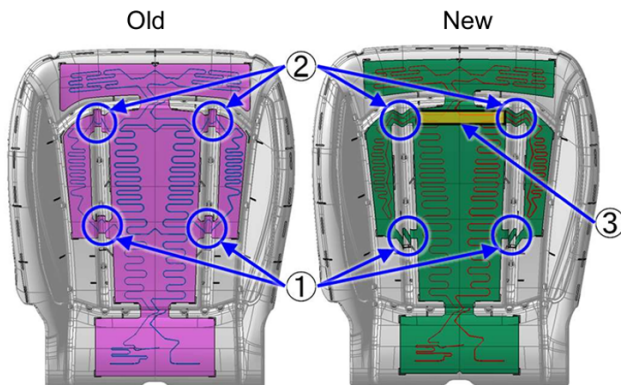
NUMBER: 10-107-26

DATE: 08/31/26

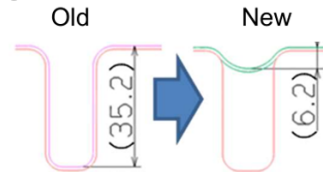
SUBJECT: Front Seat Heater Unit / Design Change

INTRODUCTION:

This bulletin announces design changes to the front seat bottom heat unit. The updated seat heater now features a revised wire layout to reduce stress, a modified wire shape at the cushion pad groove, and additional double-sided tape for enhanced wire protection. If a concern is reported that seat heaters are not working and the fault is determined to be the lower seat heater grid, follow the procedure outlined in this bulletin.



- ① Changed the layout to avoid receiving the high stress.
- ② Wiring shape change at the seat cushion pad groove



- ③ Additional double-sided tape

PRODUCTION CHANGE INFORMATION:

The new seat heater unit has been incorporated into vehicle production as per the table below.

Model	Starting VIN
WRX	JF1VBAN65S9085967
Impreza & Crosstrek Japan Produced (First 3 VIN Digits: JF2)	JF2GUHDC2S8340598
Impreza & Crosstrek SIA Produced (First 3 VIN Digits: 4S4 & 4S3)	4S4GUHD64T3710954

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Model	Parts Description	Part Number
WRX	HEATER UNIT FRONT SEAT CUSHION	64111VC011
Impreza & Crosstrek Japan Produced (First 3 VIN Digits: JF2)	HEATER UNIT FRONT SEAT CUSHION	64111FN101
Impreza & Crosstrek SIA Produced (First 3 VIN Digits: 4S4 & 4S3)	HEATER UNIT FRONT SEAT CUSHION	64111FN10B

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The diagnostic and service procedures for the seat heaters remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

For Seat Heater Diagnostic procedure: **Body & Electrical/WIRING SYSTEM > SEATS > Seat Heater System > INSPECTION > FRONT SEAT HEATER DOES NOT OPERATE**

For Seat Heater replacement procedure: **Body & Electrical/WIRING SYSTEM> SEATS> Seat Heater**

WARRANTY / CLAIM INFORMATION:

For vehicles covered by the Basic New Car Limited Warranty or an active Subaru Added Security Gold Plan, this repair may be claimed using the labor operation information provided bellow. If the customer's concern matches the condition described in this bulletin, be sure to select the Seat Heater Assembly as the failed part when submitting the claim.

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC / SAS	ONE FRONT SEAT CUSHION HEATER R&R	B870486	0.8h	UU044 (LH SIDE)	SG6 / SL2
	SEAT/STEERING HEATER SYSTEM TEST & DIAG	C870001	0.4H	UUN44 (RH SIDE)	

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear](#)

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[Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.