

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.

© 2026 Subaru of America, Inc. All rights reserved.



SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2026MY Solterra
 2026MY Uncharted
 2026MY Trailseeker

NUMBER: 19-03-26

DATE: 08/05/25

SUBJECT: Reprogramming Files for DTC U25521F

INTRODUCTION:

This bulletin announces the availability of reprogramming files for the Plug-in Control Module and the High Level Communication Module. The updated logic has been developed to address Diagnostic Trouble Code (DTC) **U25521F - Charging Communication Module Power Relay Sense Circuit Intermittent**, which may be incorrectly triggered during Level 3 DC fast charging. If DTC U25521F is detected, follow the reprogramming procedure outlined in this bulletin.

CUW FILE INFORMATION:

SOLTERRA			
System	File Name	Current Calibration ID	New Calibration ID
Plug-in Control	892634225000.cuw	8926342630C0 892634263100	892634225000
	892634227000.cuw	8926342640C0 892634264100	892634227000
High Level Communication	892DF4207100.cuw	892DF42070C0	892DF4207100
	No Reprogramming Needed	892DF4207100	892DF4207100

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

TRAILSEEKER			
System	File Name	Current Calibration ID	New Calibration ID
Plug-in Control	892634225000.cuw	892634263100	892634225000
	892634227000.cuw	892634264100	892634227000
High Level Communication	No Reprogramming Needed		

UNCHARTED			
System	File Name	Current Calibration ID	New Calibration ID
Plug-in Control	892634225000.cuw	892634263100	892634225000
High Level Communication	No Reprogramming Needed		

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Step 1: Using GTS+, perform a Health Check. Record the current Plug-in Control Module Calibration ID and High Level Communication Module Calibration ID. Using the CUW File Information section, determine the file required to update the Plug-in Control Module. Also determine whether the High Level Communication Module requires an update and, if so, identify the required file.

Health Check Result

STATUS

07/20/2026 09:58:01
PERMANENT: **NO**
ECU Security Key: -

Compensation Pressure
[kPa(abs)]

Front:

Rear:



Caution

Enhanced	Generic	Completed: 07/20/2026 09:59:16				
	System	Monitor Status	Calibration	Configure	RoB	DTC
Motor B		-	8A2904203000 8A2904203000	No	-	0
HV/EV Battery		-	8989F4228200 8989G4212000	2	●	0
Plug-in Control		-	892634225000 G911F4230000 (BatteryChargerControlModuleB) G911G4210000 (BatteryChargerControlModuleB)	No	-	0
High Level Communication		-	892DF4207100	No	-	0
Shift-by-Wire "A"		-	894EF4206100 894EG4204000	No	●	0
Shift-by-Wire "B"		-	894FF4204100	No	-	0

Step 2: Reprogram the Plug-in Control Module and the High-Level Communication Module, if required, following the standard GTS+ reprogramming procedures. Detailed information on GTS+ reprogramming procedures can be found in TSB 14-30-24.

Note: Launch GTS+ and connect it to the vehicle before beginning the update procedure.

Continued...

WARRANTY / CLAIM INFORMATION:

Ensure that claim is submitted for a customer concern of DTC U25521F. For vehicles within the Basic New Car Limited Warranty, Battery and Electrification Warranty, or covered by an active Subaru Added Security Classic/Gold plan, this repair may be submitted using the following: claim information

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC / SAS	PLUG-IN CM REPROGRAM	455186	0.4h	EVC48	SG13/ SL2

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.