



# FCA CARIBBEAN WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** ID-26-38

**DATE:** August 25, 2026

**SUBJECT:** Dealer Incentive for the  
Completion of Customer Satisfaction  
Notification 66D (Rev. A)

**FOR:** Puerto Rico and US Virgin Islands

\*\*\*\*\*Revisions are noted in Red\*\*\*\*\*

## PURPOSE:

To announce an incentive for each completed Customer Satisfaction Notification 66D.

## TIMING:

Effective Immediately

## ACTION:

Vehicles received from August 24 – September 30, 2026, are eligible for an additional \$75 dealer incentive for each completed 66D repair claim.

The purpose of the incentive is to encourage dealers to perform customer outreach to complete 66D.

Dealers are responsible to add Special Service LOP 95-08-17-50 to the completed 66D claim before submitting the claim for reimbursement.

This incentive will expire for vehicles received on or after October 1, 2026.

Please ensure all affected dealership personnel are aware of this bulletin.

## WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT

Jeep



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FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.