

Technical Service Bulletin (TSB)

Vehicle Pulls To The Right

REFERENCE:	TSB: 19-003-26 GROUP: 19 - Steering	Date:	August 28, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (WS) Jeep Grand Wagoneer/ Wagoneer This bulletin applies to vehicles built on or after May 15, 2026 (MDH 0515XX) and on or before July 22, 2026 (MDH 0722XX).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America markets.	
CUSTOMER SYMPTOM:	The technician or customer may notice the following: Vehicle pulls slightly to the right while driving.				
CAUSE:	Vehicles Shipped With Incorrect Caster Values				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-162, date of issue August 28, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves performing a four - wheel vehicle alignment.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-00-99-96	Perform Front and Rear Wheel Alignment (1 - Semi Skilled)	4 - Chassis	1.9 Hrs.
Failure Code	ZY	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Is the VIN on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> This bulletin does not apply.
2. Perform the wheel alignment standard procedure. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 02 - Front Suspension / Wheel Alignment - Standard Procedure.

POLICY:

Reimbursable within the provisions of the warranty.

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