



SSM 55117 2026 Transit - No Crank/No Start - "No Key Detected" - Built On Or After 16-Jul-2025

Some 2026 Transit vehicles built on or after 16-Jul-2025 may exhibit all of the following symptoms:

- "No Key Detected" message displayed on the instrument panel cluster (IPC).
- Key fob does not work in the backup slot.
- Remote keyless entry (RKE) (lock and unlock from the key fob) functionality will work to lock/unlock the vehicle.

If the vehicle exhibits these symptoms, manually enter the vehicle identification number (VIN) into the VIN entry dialog in the Ford Diagnosis and Repair System (FDRS) and then start a session using the Vehicle Communication Module (VCM) II, VCM 3, Vehicle Communication and Measurement Module (VCMM) or later level device with a universal serial bus (USB) cable disconnected from the laptop. Download the "BCM - Body Control Module (BCM) Hardware Test" application from the Toolbox. Select "Run" and connect the VCM II, VCM 3, VCMM or later device USB cable to the laptop. Follow the instructions as directed by the "BCM - Body Control Module (BCM) Hardware Test" guided routine.

For claiming, use causal part 15604 and labor operation MT55117SSM up to 2.3 hours. NOTE: This article does not remove and RVC, Prior Approval or Warranty and Policy Requirements for component replacement.