



August 27, 2026

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc. is conducting a Product Improvement Campaign on certain 2025-2026 MY EV6 vehicles, manufactured from December 17, 2024 through May 29, 2026, to upgrade the Battery Management System (BMS) diagnostic software logic.

To improve the diagnostic monitoring of the high-voltage battery in the subject vehicles, Kia has developed enhanced BMS software to improve the detection logic and system response in cases of moisture intrusion into the high-voltage battery.

The BMS software logic will be updated with improved software by dealers or via an Over-the-Air (OTA) update when available. This Product Improvement Campaign will be performed free of charge at no cost to owners.

For customers who are enrolled in Kia Connect, the software will be available as an Over-The-Air (OTA) update. For customers who are not enrolled in Kia Connect, dealers will be able to install the software free of charge at no cost to owners.

Your Service Manager was sent a copy of the owner notification letter and Q&A Guide, both which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing notices to the affected vehicle owners on **August 28, 2026**.

What Should You Do?

Please make personnel in your dealership familiar with the details of this Product Improvement Campaign so they may respond to customer inquiries and requests appropriately.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this product improvement campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures