



# Service Bulletin

Bulletin No.: PIC6658  
Date: August, 2026

## PRELIMINARY INFORMATION

**Subject:**

| Brand:   | Model: | Model Year: |    | VIN: |     | Engine: | Transmission: |
|----------|--------|-------------|----|------|-----|---------|---------------|
|          |        | from        | to | from | to  |         |               |
| Cadillac | CT5    | 2026        |    | All  | All | All     | All           |
| Cadillac | LYRIQ  | 2026 - 2027 |    | All  | All | All     | All           |
| Cadillac | OPITQ  | 2026 - 2027 |    | All  | All | All     | All           |
| Cadillac | VISTIQ | 2026 - 2027 |    | All  | All | All     | All           |

|                            |                                                                                                                                                                                               |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Involved Region or Country | North America                                                                                                                                                                                 |
| Condition                  | <p>A customer may mention the vehicle "Themes" are not applied across the full display.</p>  <p>7189281</p> |
| Cause                      | The cause may be due to a software anomaly.                                                                                                                                                   |

### Correction

The issue is observed when the customer uses the 'Themes' app to change the background theme. Upon selecting 'Explore the Unknown' or 'Signature', the selected theme only applies across half of the display, while the other half remains the base 'Flow' theme.

Do not replace any parts at this time.

The issue can be resolved by creating a new User Profile account within the Google system.

Open the profiles menu by selecting the driver profiles icon on the system bottom bar on the display.

Select the 'Add a profile' icon to begin creating a new profile.

Navigate the profile creation as normal (you can skip account linkage which can be added later).

The issue should now be resolved when selecting Themes within the Themes App in the new profile.

Instruct the customer to begin using the new profile (sign in google account, download apps, etc.)

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation                                          | Description             | Labor Time |
|----------------------------------------------------------|-------------------------|------------|
| *2881488                                                 | Create new user profile | 0.3 Hr.    |
| *This is a unique Labor Operation for Bulletin use only. |                         |            |

|          |                          |
|----------|--------------------------|
| Version  | 1                        |
| Modified | 08/04/2026 – Created on. |

