



STAR ONLINE PUBLICATION



Case Number: S2623000050

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Symptom/Vehicle Issue: Staining On Exterior Body Panels. Vertical Black Streaks/Stains. Cleaning Procedure.

Models Affected: 2026 Fiat Topolino (FT)

Required Materials:

- Clean microfiber cloths.
- Fresh water supply (wash bay) with spray nozzle (no power washing)
- Dawn Platinum Plus Powerwash dish spray.
- 3M Perfect-It Rubbing compound
- Appropriate Personal Protection Equipment (PPE) such as gloves, goggles, ect.



Required Stain Removal Materials

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Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Step 0 – Before Beginning

- Move the vehicle out of direct sunlight and away from hot surfaces.
- Verify the vehicle is immobilized and all openings are securely closed, including the windows, doors, and sunroof (when applicable).

Step 1 – Pre-Rinse

- Rinse the vehicle with clean water to remove dust and loose contaminants.
- Dry with a clean microfiber cloth.

Step 2 – Inspection

- Inspect all exterior body panels.
- Verify that no scratches, gouges, or other permanent damage are visible.

<<<Note>>> If permanent damage is identified, photograph affected area(s), submit the images through MOPAR Digital Imaging process.

Step 3 – Soap Rinse – Repeat Step Twice

- Generously spray “Dawn Platinum Plus Powerwash Dish Spray” onto the affected area(s).
- Allow the product to remain on the surface for 3 minutes.
- Using a clean microfiber cloth, gently work the soap into the affected area(s).

<<<Note>>> Do not use abrasive pads or apply excessive pressure.

- Rinse the affected area(s) with clean water.
- Dry with a clean microfiber cloth.

Step 4 – Cleaning Agent Application – Repeat Step Twice

- Generously apply 3M™ Perfect-It™ EX AC Rubbing Compound to the affected area(s).

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- Using a clean microfiber cloth, gently work the compound into affected area(s) until staining is removed. Apply additional compound as needed.

<<<Note>>> Do not use abrasive pads or apply excessive pressure.

- Rinse the affected area(s) with clean water.
- Dry with a clean microfiber cloth.

Step 5 – Inspection

- Ensure adequate lighting is available and inspect all exterior body panels.

<<<Note>>> Pay special attention around headlights, taillights, Fiat badging, door sills, and body panel edges. These edges may create shadows hiding staining.

- Verify that staining has been removed and that no visible discoloration remains.
- If staining is still visible, repeat Step 4.
- If the above procedure does not produce acceptable results:
 - Photograph the affected area(s).
 - Submit the photographs through the MOPAR Digital Imaging process.

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