

## Technical Service Bulletin (TSB)

### Alignment Gap And Flush

|                    |                                                                                                                                                                                                  |       |                |                                                                                                                                                                                                                                                                                                                                                                   |   |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| REFERENCE:         | TSB: 23-030-26<br>GROUP: 23 - Body                                                                                                                                                               | Date: | August 7, 2026 | REVISION:                                                                                                                                                                                                                                                                                                                                                         | — |
| VEHICLES AFFECTED: | 2025 - 2027 (M1) Jeep Compass<br>2025 - 2027 (N4) RAM Rampage<br>This bulletin applies to vehicles built on or after July 01, 2025 (MDH 0701XX) and on or before July 18, 2026 (MDH 0718XX).     |       |                | MARKET APPLICABILITY:<br><div><input checked="" type="checkbox"/> NA<input type="checkbox"/> CH</div> <div><input checked="" type="checkbox"/> EE<input type="checkbox"/> IAP</div> <div><input checked="" type="checkbox"/> SA<input type="checkbox"/> MEA</div> <p>NOTE: This bulletin applies to the North and South America, and Enlarged Europe markets.</p> |   |
| CUSTOMER SYMPTOM:  | Customers may comment on the following: <ul style="list-style-type: none"><li>Misalignment of play and profile in the frontal region (hood, fender and bumper) and between side doors.</li></ul> |       |                |                                                                                                                                                                                                                                                                                                                                                                   |   |
| CAUSE:             | Assembly Issue                                                                                                                                                                                   |       |                |                                                                                                                                                                                                                                                                                                                                                                   |   |

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-151, date of issue August 07, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

#### REPAIR SUMMARY:

This bulletin involves inspecting for an alignment issue with the hood, fenders and/or doors and aligning as necessary.

**CLAIMS DATA:**

| Labor Operation No: | Labor Description                                      | Skill Category                  | Labor Time |
|---------------------|--------------------------------------------------------|---------------------------------|------------|
| 23-00-20-92         | Alignment - Inspection<br>(0 - Introduction)           | 6 - Electrical and Body Systems | 0.2 Hrs.   |
| 23-00-20-93         | Inspect and Repair - One Part<br>(0 - Introduction)    | 6 - Electrical and Body Systems | 0.4 Hrs.   |
| 23-00-20-94         | Inspect and Repair - Two Parts<br>(0 - Introduction)   | 6 - Electrical and Body Systems | 0.7 Hrs.   |
| 23-00-20-95         | Inspect and Repair - Three Parts<br>(0 - Introduction) | 6 - Electrical and Body Systems | 1.0 Hrs.   |
| 23-00-20-96         | Inspect and Repair - Four Parts<br>(0 - Introduction)  | 6 - Electrical and Body Systems | 1.3 Hrs.   |
| 23-00-20-97         | Inspect and Repair - Five Parts<br>(0 - Introduction)  | 6 - Electrical and Body Systems | 1.6 Hrs.   |
| 23-00-20-98         | Inspect and Repair - Six Parts<br>(0 - Introduction)   | 6 - Electrical and Body Systems | 1.9 Hrs.   |
| 23-00-20-99         | Inspect and Repair - Seven Parts<br>(0 - Introduction) | 6 - Electrical and Body Systems | 2.2 Hrs.   |
| Failure Code        | ZY                                                     | Service Action                  |            |

**DIAGNOSIS:**

If a customers VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

### Method of controlling the alignment of the moving parts of the body:

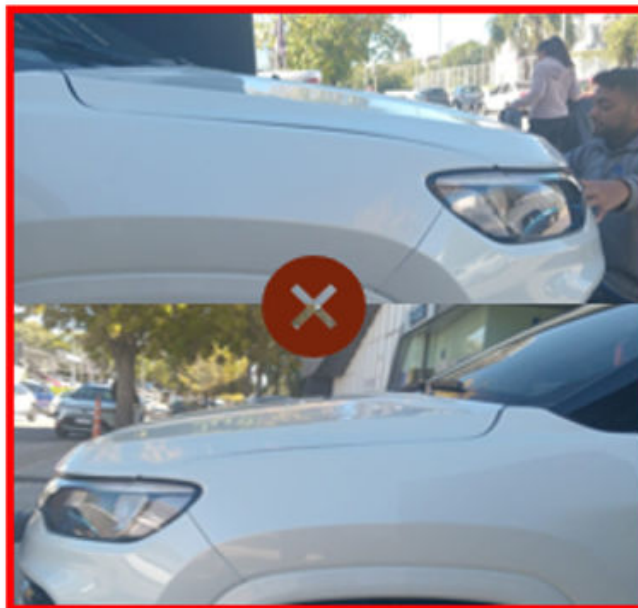
1. Check the relationship between sides so that the deviations are equally distributed [Fig. 1](#).



**Fig. 1**

Irregular Game Hood With Fender

2. Check the relationship between hood and fender [Fig. 2](#).



**Fig. 2**

Irregular Profile Hood With Fender

3. Check region between ports (front and back) [Fig. 3](#).



**Fig. 3**

Outstanding Profile Back Holder

4. Check the relationship between the rear door and the body [Fig. 4](#) and [Fig. 5](#).



**Fig. 4**

Excessive Play Door Frame



**Fig. 5**  
Closed Game Door Frame

**NOTE: For Vehicle Repair Follow The Service Library Guidance procedure 7005A14, 7010A14 and 7025A10.**

**NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.**

**POLICY:**

Reimbursable within the provisions of the warranty.

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