

Technical Service Bulletin (TSB)
Flash: Electronic Shift Module (ESM) Updates

REFERENCE:	TSB: 08-308-26 GROUP: 08 - Electrical	Date:	August 6, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or after May 09, 2026 (MDH 0509XX) and on or before July 23, 2026 (MDH 0723XX) equipped with one of the following: • Rotary Shifter-Black (Sales Code C1G) • Rotary Shifter-Jeweled (Sales Code C1N) • Rotary Shifter-Bright (Sales Code C1H)			MARKET APPLICABILITY: ☒ NA☒ MEA ☒ SA☒ IAP ☒ EE☐ CH NOTE: This bulletin applies to the North and South America, Enlarged Europe, Middle East & Africa and India & Asia Pacific markets.	
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: • Shifter is unresponsive. • Unable to start the vehicle. • “Service Shifter” message displayed in the Instrument Panel Cluster (IPC).				
CAUSE:	ESM software				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-146, date of issue August 06, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly reprogramming the ESM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-15-9Q	Module, Electronic Shift - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-15-9R	Module, Electronic Shift - Inspect And Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	RF	Required Flash	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

This RSU only applies to vehicles on the RSU VIN list.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> This bulletin does not apply.
2. Is the ESM software updated to the latest software version?
 - YES>>> This bulletin is complete. Use Inspect LOP (18-19-15-9Q) to close this active RSU.
 - NO>>> Proceed to [Step 3](#).
3. Reprogram the ESM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
4. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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