

Technical Service Bulletin (TSB)
Flash: Driver Door Latch Module (DDL M) and
Passenger Door Latch Module (PDL M) Updates

REFERENCE:	TSB: 08-303-26 GROUP: 08 - Electrical	Date:	August 5, 2026	REVISION:	08-411-25
VEHICLES AFFECTED:	2024 (LB) Dodge Charger This bulletin applies to vehicles built on or before August 06, 2025 (MDH 0806XX).			MARKET APPLICABILITY: ☒ NA☐ IAP ☐ EE☐ MEA ☐ SA☐ CH NOTE: **This bulletin applies to North America market.**	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - Door glass does not drop when opening the door. - Multiple presses required for passive entry unlock.				
CAUSE:	DDL M and PDL M software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-411-25 date of issue December 19, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated Repair Summary, Repair Procedure, Diagnosis Statement, Claims Data statement, new LOPs and converting this TSB to an RSU.

****This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-145, date of issue August 05, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.****

REPAIR SUMMARY:

****This bulletin involves inspecting and possibly reprogramming the DDL M and PDL M with the latest available software.****

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**18-19-14-9Y	Module, Drivers Door (DDM) and Passenger Door (PDM) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-14-9V	Module, Drivers Door (DDM) and Passenger Door (PDM) - Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.**
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customers VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—

REPAIR PROCEDURE:

NOTE: Install a battery charger to maintain a 13.5 volt system voltage. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. **Is the vehicle on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> Proceed to [Step 3](#).
2. Does the DDLM and PDLM have the latest software already installed?
 - YES >>> This bulletin has been completed. Use Inspect LOP (18-19-14-9Y) to close the active RSU.
 - NO >>> Proceed to [Step 3](#).**
3. Reprogram the DDLM and PDLM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
4. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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