

**Technical Service Bulletin (TSB)**  
**Instrument Panel Cluster (IPC) Blank XZ1 Warranty Extension**

|                    |                                                                                                                                                                                                                                                                                                                                                                                                             |       |                |                                                                                                                                                                                                                                                                                            |           |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| REFERENCE:         | TSB: 08-298-26 REV. A<br>GROUP: 08 - Electrical                                                                                                                                                                                                                                                                                                                                                             | Date: | August 8, 2026 | REVISION:                                                                                                                                                                                                                                                                                  | 08-298-26 |
| VEHICLES AFFECTED: | 2018 - 2020 (JL) Jeep Wrangler<br>2020 (JT) Jeep Gladiator<br>This bulletin applies to vehicles built on or before January 01, 2020 (MDH 0101XX) and equipped with a Cluster 7.0" TFT Color Display (Sales Code JAL) or a Cluster 7.0" TFT Color Display (Sales Code JAJ).                                                                                                                                  |       |                | MARKET APPLICABILITY:<br><div><input checked="" type="checkbox"/> NA<input type="checkbox"/> MEA<br/><input type="checkbox"/> SA<input type="checkbox"/> IAP<br/><input type="checkbox"/> EE<input type="checkbox"/> CH</div><br>NOTE: This bulletin applies to the North America markets. |           |
| CUSTOMER SYMPTOM:  | Customers may experience the following: <ul style="list-style-type: none"><li>**A blank electronic vehicle information center (EVIC) in the IPC. No information is displayed for the fuel level, temperature gauge, odometer, outside temperature, PRNDL and optional digital speedometer Fig. 1.</li></ul> IMPORTANT! The analog speedometer and tachometer gauges continue to function normally Fig. 1**. |       |                |                                                                                                                                                                                                                                                                                            |           |
| CAUSE:             | Printed circuit board failure                                                                                                                                                                                                                                                                                                                                                                               |       |                |                                                                                                                                                                                                                                                                                            |           |

This bulletin supersedes Technical Service Bulletin (TSB) 08-298-26, date of issue July 31, 2026, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an updated Customer Symptom.



**Fig. 1**

Correct IPC Display Images And Incorrect IPC Image - Analog Gauges Continue To Function

**REPAIR SUMMARY:**

This bulletin involves replacing the IPC.

**CLAIMS DATA:**

| Labor Operation No: | Labor Description                                       | Skill Category                     | Labor Time |
|---------------------|---------------------------------------------------------|------------------------------------|------------|
| 08-45-10-9U         | Cluster, Instrument Panel<br>- Replace<br>(2 – Skilled) | 6 - Electrical and Body<br>Systems | 0.5 Hrs.   |
| Failure Code        | ZZ                                                      | Service Action                     |            |

**SPARE PARTS:**

| Qty    | Part No.   | Description              | Notes                                 |
|--------|------------|--------------------------|---------------------------------------|
| 1 (AR) | 68233868AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68233869AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68233871AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68296256AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68296257AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68296259AQ | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377781AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377782AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377784AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377798AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377799AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68377800AH | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68442272AG | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68442273AG | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68442275AG | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68442288AG | Instrument Panel Cluster | Check StarParts for VIN applicability |

| Qty    | Part No.   | Description              | Notes                                 |
|--------|------------|--------------------------|---------------------------------------|
| 1 (AR) | 68442289AG | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68442290AG | Instrument Panel Cluster | Check StarParts for VIN applicability |
| 1 (AR) | 68336280AJ | Instrument Panel Cluster | Check StarParts for VIN applicability |

**DIAGNOSIS:**

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Replace the IPC. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8J - Instrument Cluster / Removal and Installation.

**POLICY:**

Warranty Extension to extend the current warranty period of 15 years/240,000 km (150,000 mi) from the vehicles in-service date. See Warranty Bulletin: Canada: SAB 2026-25 U.S.: D-26-17, PR/U.S.VI: ID-26-37 and Mexico: WE-01-26 for details associated with the Warranty Extension.

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