



IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3352-A

ECM Diagnostic Calibration Recall (Ram Emissions Recall 37D — Environment and Climate Change Canada ECR-C0002-26-008)

Units Affected: Certain 2025-2026 Ram 3500 cab chassis and Ram 4500/5500 cab chassis vehicles equipped with 6.7L engines. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

FCA US LLC has decided a defect related to engine emissions exists in your vehicle with the VIN shown in the attached list.

Refer to the included communication from FCA US LLC for more information.

Customer Action: Follow the guidance in the included communication from FCA US LLC.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	N/A
Repair labor	N/A
Account #	N/A
Travel	Not included
NHTSA code	90
Prime fail P/N	N/A
Kit instructions	N/A

Altec Use Only			
Description	Part No.	Qty	Warranty
N/A	N/A	N/A	N/A

Released: August 12, 2026



URGENT VEHICLE RECALL

Your vehicle has an emissions recall.

RAPPEL URGENT DU VÉHICULE

Votre véhicule a un rappel d'émissions.

SCAN TO VIEW
RECALLS



FIAT CHRYSLER AUTOMOBILES

EMISSIONS RECALL 37D
ENVIRONMENT AND CLIMATE CHANGE CANADA ECR-C0002-26-008
NOX SENSOR

Dear Vehicle Owner:

This Notice is sent to you in accordance with the Canadian Environmental Protection Act, 1999.

FCA US LLC HAS DETERMINED THAT CERTAIN 2025-2026 RAM 3500 CAB CHASSIS AND RAM 4500/5500 CAB CHASSIS VEHICLES EQUIPPED WITH 6.7L ENGINES MAY BE EQUIPPED WITH AN IMPROPERLY FUNCTIONING ON-BOARD EMISSION-RELATED DIAGNOSTIC SYSTEM.

Your vehicle must be repaired because:

The Engine Control Module (“ECM”) on your vehicle may have a diagnostic calibration set incorrectly which makes it unable to set certain diagnostic trouble codes. This could result in the system failing to detect high NOx emissions. The Malfunction Indicator Light (“MIL”) may not illuminate if there is an emissions-related issue. This issue may result in increased emissions.

We apologize for any inconvenience and thank you for your attention to this very important matter.

FCA Canada Inc.
National Service and Parts Manager

Note to lessors receiving this recall notice: Federal regulations requires that you forward this recall notice to the lessee within 10 days.



What You Must Do:

FCA Canada Inc. will contact you again, by mail, with a follow-up recall notice when the remedy and/or parts are available. Once you receive your follow-up notice, contact a FCA authorized dealer to schedule a service appointment.



What Your Dealer Will Do:

The remedy for this is not currently available. We are making every effort to finalize the remedy as quickly as possible, and will service your vehicle free of charge (parts and labour).

FREQUENTLY ASKED QUESTIONS

? WHERE CAN I FIND MORE INFORMATION ON THIS RECALL OR ANY OTHER RECALL AFFECTING MY VEHICLE?

- By Web: recalls.mopar.ca
- By Phone: (800) 465-2001
- By Email: www.fcacanada.ca/en/contact_us.php
- By Mail: FCA Canada Customer Care Centre
P.O. Box 1621, Windsor, ON N9A 4H6

? WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you will still be required to have the campaign performed by an authorized FCA Canada dealer at no charge to you. Once completed, please send your original receipts and/or adequate proof of payment along with the campaign invoice to the following address for **further review of possible reimbursement**: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, ON N9A 4H6.

? HOW DO I UPDATE MY NAME AND ADDRESS OR IF I NO LONGER OWN THIS VEHICLE?

Contact the Customer Name & Address Call Centre at 1-800-373-1474 to update your information.

FCA IS THE MANUFACTURER OF THE FOLLOWING



DODGE



FIAT

Jeep

