



TECHNICAL SERVICE BULLETIN

ID No.: SB-26-002
Release Date: 07-20-2026

HINO SERVICE REPLACEMENT ENGINE REQUIREMENTS

PROCEDURE & REQUIRED DOCUMENTATION

Following is the procedure and required documentation that a Hino dealer must follow when ordering a Service Replacement Engine for an engine that is no longer operable

This procedure applies to both Warranty and Non-Warranty (Customer Pay) engines.

All required documentation must be compiled and submitted through a new TechAssist (TA) case. The case must include "New Service Replacement Engine Documentation" in the Condition field.

1. The following must be provided for the truck needing a Service Replacement Engine:

Example

- | | |
|-------------------------------------|---|
| a) Repairing Dealer and Dealer Code | a) <i>Hino Trucks of St. Helen's, 81010</i> |
| b) Customer Name | b) <i>Joe's Army-Navy Surplus</i> |
| c) VIN | c) <i>JHHRDM2H1LK009897</i> |
| d) Year/Model | d) <i>2020 195</i> |
| e) Current Miles | e) <i>132,966 miles</i> |
| f) Tech-Assist Case(s) | f) <i>TA #: 99787 and 99698</i> |

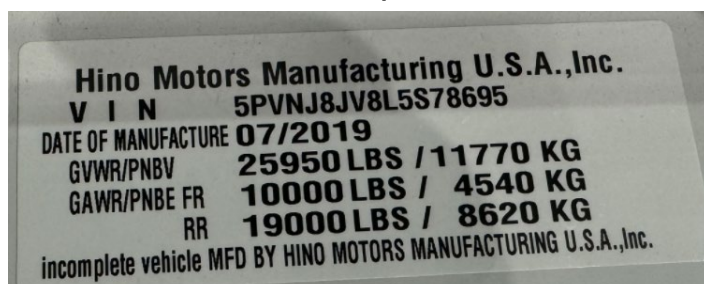
2. Failure description and photo documentation for the engine being replaced with a Service Replacement Engine.

Example

The engine threw a connecting rod through the side of the engine block. Photos of the failure are within the TA case. A service replacement engine is necessary.

3. A legible photo of VIN label for subject truck needing a Service Replacement Engine must be uploaded to the TA case.

Example





TECHNICAL SERVICE BULLETIN

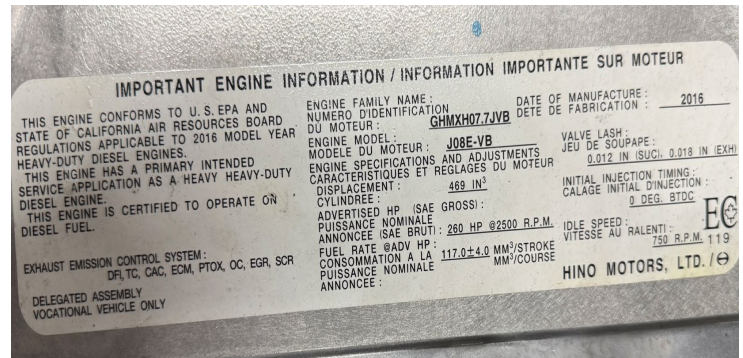
ID No.: SB-26-002
Release Date: 07-20-2026

HINO SERVICE REPLACEMENT ENGINE REQUIREMENTS

PROCEDURE & REQUIRED DOCUMENTATION *(Continued)*

4. A legible photo of the failed engine Emissions and Data label from top of the valve cover must be uploaded to the TA case.

Example



5. A legible photo of the failed engine Serial Number must be uploaded to the TA case.

Example



6. An image of HMS Warranty system showing the correlating engine S/N matches the failed engine S/N.

Example

VIN		JHHRDM2H1LK009897		Year	2020	Group	JHD2	Outstanding Campaign	
Model		195-20		2020 HINO 195 GVWR 19,500LBS					
Color		Default		@Trim	AC				
Engine No.		39786		Warehouse	MW				
Company Car				Shipment No.		SH0020398		@Activity	DLV
Key Number		10889		Dispatch No.		U 0118002		Transport	

TECHNICAL SERVICE BULLETIN

ID No.: SB-26-002
Release Date: 07-20-2026

HINO SERVICE REPLACEMENT ENGINE REQUIREMENTS

PROCEDURE & REQUIRED DOCUMENTATION *(Continued)*

7. A legible photo of the VIN stamped on the driver side frame rail must be uploaded to the TA case.

Example



8. A legible photo of the odometer within the dash meter must be uploaded to the TA case.

Example



Important & Mandatory Requirement

9. Management personnel from the repairing dealer MUST acknowledge in writing (dealer letterhead) that the dealer will perform the following to the failed engine upon completion:
 - a) Cut a hole in the cylinder block near the S/N, and photo document in TA case.
 - b) Smash or drill holes through the Engine ECU, and photo document in TA case.
 - c) Destroy the Emissions Labels (rocker cover), and photo document in TA case.
 - d) A copy of the dealer management acknowledgement letter of required destruction and disposal must be attached to the TA case.

Note: Failed engines are NOT to be sent to the Hino core bank. The dealer should scrap the failed engine once notified by Hino.

TECHNICAL SERVICE BULLETIN

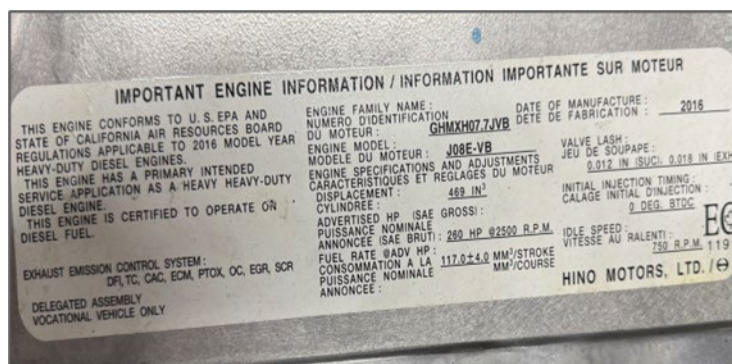
ID No.: SB-26-002
Release Date: 07-20-2026

HINO SERVICE REPLACEMENT ENGINE REQUIREMENTS

POST REPAIR DOCUMENTATION

1. A legible photo of the Emissions and Data label from top of the valve cover of the Service Replacement Engine must be uploaded to the TA case.

Example



2. A legible photo of the engine Serial Number from the Service Replacement Engine must be uploaded to the TA case.

Example





TECHNICAL SERVICE BULLETIN

ID No.: SB-26-002
Release Date: 07-20-2026

HINO SERVICE REPLACEMENT ENGINE REQUIREMENTS

POST REPAIR DOCUMENTATION (Continued)

- Once the Service Replacement Engine is installed, connect the DX3 to the truck and program the Engine ECU with any updates. Select and save a DX Timeline Troubleshooting Report and upload to the TA case.

Vehicle Information	
Service Replacement Engine	
Item Name	Event1
File Version	001
Event Date	2025/12/24 11:49:24
Work start date	2025/12/24 11:50:33
VIN	JHHRDM2H6GK002966
Dealer/Distributor	HMS01:Hino Motors Sales U.S.A.Inc
Base/Dealer	00010:HMS
User	HNUSA200329873:83430 WORLDWIDE CINCINNATI
Diagnostic information acquisition timing	Before diagnosis
Diagnostic function type	

Vehicle Information	
Item Name	Event1
Format Version	002

Diagnosis machine information	
Item Name	Event1
DX software version	1.25.8
DXDB version	1.25.8.0
VIM Type	DST-i

Vehicle Information	
Item Name	Event1
Mileage	Mile 146774.6
Engine number	J05ETP18541
Vehicle classification	300 series(COE) (North America)
Heat gas classification	North America (16-17MY)

NOTE:

- All required documentation must be compiled and submitted through the TechAssist case. These requirements are mandated by the Consent Decree of January 15, 2025 between Hino Motors Limited and U.S. Federal Agencies.