

PARTS ALERT

FLASH TRAINING 2026 - 12



HINO CONTACT INFORMATION

Parts Support - partssupport@hino.com 866-372-4466

- Catalog navigation assistance
- Help with a delayed, lost, or wrong shipment
- ETA's & lead times
- Warehouse order allocations
- PDC policy education
- Catalog logins
- Backorder cancellation requests
- DCS assistance
- Return inquiries including cores

DSPM - contact Parts Support if you do not know who your DSPM is

- Technical assistance
- Service inquiries
- All-Makes inquiries
- Goodwill considerations
- Training requests
- TreviPay set ups

Warranty - warranty@hino.com 248-699-9381

- Warranty credit status
- Warranty policy education
- Warranty returns including Fedex account information
- Warranty parts scrap status