



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 66SP / R-Line Front-Row Door Sill Scuff Plates

This notice is for: All Dealer Personnel

Date: July 13, 2026

About this Service Action The R-Line front-row door sill scuff plates listed on the vehicle's window sticker were not installed at the factory. Under this service action, authorized Volkswagen dealers will install the missing scuff plates free of charge.

- Repair:**
- REPAIR AVAILABLE – July 14, 2026
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	TIGUAN	13,335

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.