



No.: 26CSA-08

August 2026

TO: Service Locations
FROM: Detroit Customer Support Center
SUBJECT: **Gen 6 DD13 and DD15 Customer Demo Units (CDU)**

SUBJECT DETAIL

Our test process allows us to field a limited number of Gen 6 DD13 and DD15 Customer Demo Units (CDU) to further ensure we meet the stringent demands of our customers.

There were about fourteen CDU vehicles delivered in July of 2026. The CDU vehicles can be identified by the engine model number of 471962S for DD13 and 472913S for DD15.

These units may need service during their time in customers' hands. Initially, there will be limited service procedures available, and parts information will not be available in Excelerator. Please contact the Detroit Customer Support Center (855-253-0422) if repair or parts related assistance is needed.

CONTACT INFORMATION

Please email the Detroit Diesel Customer Support Center at csc@daimlertruck.com if you have questions regarding this letter.