



July 17, 2026

Goodyear Customer Satisfaction Campaign

11R22.5 Endurance MSD Load Range H

Dear Tire Dealer:

The Goodyear Tire & Rubber Company is aware that some **11R22.5 Endurance MSD Load Range H** commercial truck drive tires manufactured in DOT weeks **2825 through 3125** (July 13, 2025, through August 9, 2025) (“**subject tires**”) have experienced a thin undertread gauge condition, resulting in innerliner related adjustments. Due to the level of customer dissatisfaction, we have decided to conduct this proactive Customer Satisfaction Campaign to replace the subject tires.

DESCRIPTION OF TIRES COVERED BY THIS CAMPAIGN

Size	Type	Load Range	DOT# Range
11R22.5	Endurance MSD	H	1MJ 3TM1AW2825-3125

Records indicate that you may have purchased one or more of the subject tires. We ask that you contact any customers or dealers who may have purchased one or more of these tires from you and ask for the tires to be returned for inspection and replacement. In addition, please check any tires remaining in your inventory to determine if they are part of the campaign, and per the attached Product Service Bulletin, return them as well using the warranty return process. We are also attaching a customer letter that should be forwarded to your customers that purchased these tires.

If you have questions, please contact your National Field Manager Product Service. Contact information for your National Field Manager Product Service, can be found in the Adjustment Procedure Guide or on Tire-HQ.

Sincerely,

The Goodyear Tire & Rubber Company

