

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

July 02, 2026

Campaign #	Description	MBUX 3.4 Software Update – OTA
N/A	26P5497947	
☒ Over-the-Air ("OTA") Update		

Campaign Details

Total Population	166,894	Model(s)/ Platform(s)	C-Class, CLE, E-Class, GLC and SL (206, 236, 214, 254 and 232)
Model Year(s)	2024-2027		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, there is a new software update for the MBUX Infotainment System. An OTA update will further enhance functionality and stability of the MBUX Infotainment System. This OTA update will include New DIGITAL LIGHT projections for opening/closing the vehicle doors, Apple iPhone notifications synchronization, and removal of online Metadata Enrichment (e.g. album cover pictures, composer information, and pictures of the artist).		
Remedy	MBUSA will conduct an OTA service campaign. Remote software updates are automatically downloaded and installed in the customer’s vehicle free of charge and do not require a dealer visit.		
Launch Date	The vehicles will not be visible or flagged in VMI or EVA.		

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Dealers can check for a successful OTA update in VeDoc, or the customer can check using the Mercedes me connect App. Customers can continue to drive their vehicle. Sufficient battery voltage may be required for the OTA update to be initialized. If the vehicle has not been driven in four or more weeks, the ignition should be cycled to initialize the process.

Instructions to verify a successful OTA update in VeDoc:

Dealers can search for the VIN in VeDoc (Figure 1, A), then select "Control Units" and "HU Head Unit" (Figure 1, B and C). If the Software Object Number (Figure 1, D) includes "236 904 23 00", then the OTA update was successful.

The screenshot displays the VeDoc interface for vehicle data. The top section shows the vehicle identification number (VIN) search bar, labeled A. Below this, the 'Control units' tab is selected, labeled B. The table below lists various control units, with the 'HU Head Unit' row highlighted, labeled C. The 'Software and components of the selected control unit' table at the bottom shows the 'Object number' field, labeled D, which contains the value '236 904 23 00'.

Designation	Model	Designers name	Short des.	ID code	Version	Hardware object num.	Cal. ID	CVN	Flasher	SCN p.	Service	Serial number
PAS (Passenger)	VIPDRAR	PARK223	PAS			206 901 50 00						000001311600003372581000000074
LED-L Steuergerät	VIPDRAR	PHD206_FL	LEDL			206 901 50 00						20600150000000512305210531
LED-R Steuergerät	VIPDRAR	PHD206_FR	LEDRL			206 901 50 00						20600150000000512305180315
PMCU-FL passive message control unit front left	VIPDRAR	PMCU_FL223	PMCU			207 901 26 00						207001200000003CA2C7701750801
PMCU-FR passive message control unit front right	VIPDRAR	PMCU_FR223	PMCU			207 901 26 00						207001200000003CA2C7701750801
POS Steuergerät	VIPDRAR	POS223	POS			223 901 40 16						98001220751146222390145160003
OSL, Ourschaffer links	VIPDRAR	RSTMFL223	OSL			223 901 06 16						223001001600027230321150000006
OSR, Ourschaffer rechts	VIPDRAR	RSTMFR223	OSR			223 901 01 16						22300101160000272303211200000013

Object number	Version	Software ID	App ID	App version	ZIG	SCN	Factory SCN
236 904 23 00						2149026204018079	2149026204018079
236 904 23 00							
236 904 23 00							

Figure 1 – Successful OTA update in VeDoc



Instructions to verify a successful OTA update in Mercedes-Benz App:

Using the Mercedes-Benz App on Android or Apple, the customer can check the status of the OTA update by going to the "Vehicle" icon and selecting "Over-the-Air Vehicle Updates" (Figure 2). A successful OTA update will show as "Installed" (Figure 3).

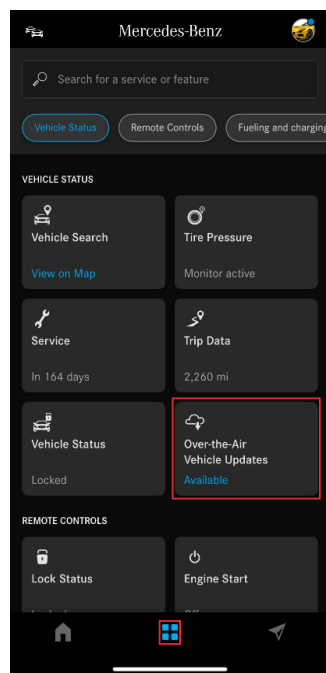


Figure 2 –

Over-the-Air Vehicle Updates

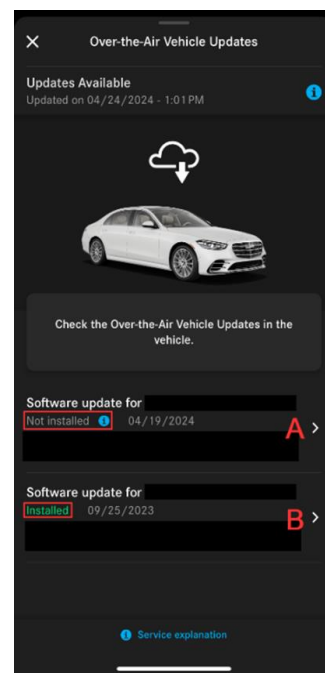


Figure 3 –

- A. Pending OTA Update
- B. Successful OTA Update

