



STAR ONLINE PUBLICATION



Case Number: S2608000032

Release Date: July 2026

Symptom/Vehicle Issue: Instrumental Panel Cluster (IPC) Mechanical Gauge Stuck, Inaccurate

Models Affected:

2025-2026 Ram 1500 (DT)
2025-2026 Ram 2500 (DJ)
2025-2026 Ram 3500 (D2)
2025-2026 Ram 3500 Cab Chassis (DD)
2025-2026 Ram 4500/5500 Cab Chassis (DP)

Owner Complaint/Technician Observation: The owner complains the gauges do not return to the correct off position when the ignition is shut off, irregular reading. The technician observed the irregular behavior with the (Fuel, Coolant, Tachometer, or RPM gauges), the gauges may appear inaccurate while not completely returning to the “zero” value.

Discussion: To recover from this condition, perform the ECU reset under the guided diagnostics folder. After the reset, confirm that all gauge pointers return to their rest position when the vehicle is in the IGN OFF/LOCK state. In some rare cases, a battery disconnect with a capacitance discharge may be required to correct.

Engineering is investigating the required cluster update and expects an update within the 3rd quarter of 2026.

See the below example of the gauges after the reset:

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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REFERENCE IMAGE: GAUGES SHOULD BE LOCATED AT THE “ZERO” POSITION AFTER A SUCCESSFUL RESET.



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