

Technical Service Bulletin (TSB)

Extended Crank Condition Due To Loss of Fuel Pressure

REFERENCE:	TSB: 14-007-26 GROUP: 14 - Fuel System	Date:	July 8, 2026	REVISION:	14-004-25 REV. B
VEHICLES AFFECTED:	2021 - 2025 (WD) Dodge Durango 2021 - 2022 (WK) Jeep Grand Cherokee **This bulletin applies to: - WK vehicles equipped with a 3.6L V6 VVT Engine Upgrade 1 (Sales Code ERC) or a 5.7L V8 Hemi MDS VVT Engine (Sales Code EZH). - WD vehicles built on or before November 24, 2024 (MDH 1124XX) equipped with a 3.6L V6 VVT Engine Upgrade 1 (Sales Code ERC) or a 5.7L V8 Hemi MDS VVT Engine (Sales Code EZH).**			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience the following: Extended engine crank condition.				
CAUSE:	Fuel Pressure Regulator				

This bulletin supersedes Technical Service Bulletin (TSB) 14-004-25 REV. B, date of issue August 23, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include an updated Vehicles Affected and new LOP.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-024, date of issue February 26, 2025.

REPAIR SUMMARY:

This bulletin involves performing a fuel pressure test and possibly replacing the fuel pressure regulator.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-30-21-90	Test and Replace Fuel Pressure Regulator (0 - Introduction)	14 - Fuel System	2.3 Hrs.
Failure Code	ZZ	Service Action	

RELATED LOP:

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-30-21-60	Skid Plate Equipped (0 - Introduction)	14 - Fuel System	0.1 Hrs.

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68739026AA	Regulator, Fuel Pressure	

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: This is not a proactive repair. This Repair Procedure is to only be performed under this RSU if the vehicle exhibits the symptom/conditions listed in this document.

1. Perform a fuel pressure and fuel system leak down test. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>29 - Non-DTC Diagnostics / Drivability - Gas / Diagnosis and Testing.
2. Did the fuel pressure and system leak down drop more than 10 psi?
 - YES >>> Proceed to [Step 3](#).
 - NO >>> This bulletin has been completed.
3. Replace the fuel pressure regulator. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 14 - Fuel System / Fuel Delivery, Gas / Regulator, Fuel Pressure / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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