

Technical Service Bulletin (TSB)
SXM Radio Doesn't Reflect Station Or Song Changing

REFERENCE:	TSB: 08-268-26 GROUP: 08 - Electrical	Date:	July 8, 2026	REVISION:	—
VEHICLES AFFECTED:	2023 - 2024 (DT) RAM 1500 Pickup 2023 (RU) Chrysler Pacifica / Voyager 2025 (WL) Jeep Grand Cherokee / Grand Cherokee L 2025 (WS) Jeep Wagoneer / Grand Wagoneer This bulletin applies to vehicles equipped with: - Uconnect 5 W 8.4" Display (Sales Codes UBF/UEF/UFF). - Uconnect 5 NAV W 8.4" Display (Sales Codes UBL/UEL/UFL). - Uconnect 5 W 10.1" Display (Sales Codes UBG/UEG). - Uconnect 5 NAV W 10.1" Display (Sales Codes UBN/UEN/UFN). - Uconnect 5 NAV W 12.0" Display (Sales Code UBQ). - Uconnect 5 NAV W 14.4" Display (Sales Codes UBW/UEW).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience the following: When playing SXM stations the radio does not reflect the current station or recognize a song changing.				
CAUSE:	Undetermined				

DISCUSSION:

This is a known issue which engineering is investigating for root cause. Radio replacement is not recommended.

POLICY:

Information Only.

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