

**Technical Service Bulletin (TSB)**  
**Power Tailgate Module (PTGM) Setting In Radio Reverts  
Back To Auto Mode After Selecting Manual Mode**

|                    |                                                                                                                                                                      |       |              |                                                                                                                                                                                                                                                                                                  |   |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| REFERENCE:         | TSB: 08-267-26<br>GROUP: 08 - Electrical                                                                                                                             | Date: | July 8, 2026 | REVISION:                                                                                                                                                                                                                                                                                        | — |
| VEHICLES AFFECTED: | 2025 - 2026 (DT) RAM 1500 Pickup<br>This bulletin applies to vehicles equipped with Power Liftgate (Sales Code JRC).                                                 |       |              | MARKET APPLICABILITY:<br><div><input checked="" type="checkbox"/> NA<input type="checkbox"/> MEA<br/><input type="checkbox"/> SA<input type="checkbox"/> IAP<br/><input type="checkbox"/> EE<input type="checkbox"/> CH</div><br><b>NOTE:</b> This bulletin applies to the North America market. |   |
| CUSTOMER SYMPTOM:  | Customers may experience the following: <ul style="list-style-type: none"><li>PTGM setting in radio reverts back to Auto mode after selecting Manual mode.</li></ul> |       |              |                                                                                                                                                                                                                                                                                                  |   |
| CAUSE:             | Undetermined                                                                                                                                                         |       |              |                                                                                                                                                                                                                                                                                                  |   |

**DISCUSSION:**

This is a known issue which engineering is investigating for root cause. Parts replacement is not recommended.

**POLICY:**

Information Only.

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