

Technical Service Bulletin (TSB)
Service Air Suspension Message

REFERENCE:	TSB: 08-231-26 REV. B GROUP: 08 - Electrical	Date:	July 10, 2026	REVISION:	08-231-26 REV. A
VEHICLES AFFECTED:	2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with 14.4" Touchscreen Display (Sales Code RHZ) and Air Suspension, 4-Corner (Sales Code SER).			MARKET APPLICABILITY: ☒ NA☐ MEA ☒ **SA**☐ IAP ☐ EE☐ CH NOTE: **This bulletin applies to the North and South America markets.**	
CUSTOMER SYMPTOM:	Customers may experience the following: "Service Air Suspension" warning message after altering ride height using the digital buttons on the Display Screen Module (DSM).				
CAUSE:	Radio Software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-231-26, date of issue June 5, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a new market and market note.

DISCUSSION:

This Information Only bulletin is to advise of a known issue with Radio Software Version U41 that is currently under investigation. Manually raising or lowering the Air Suspension ride height will trigger a "Service Air Suspension" warning message because the ASCM thinks that the up/down buttons are stuck. As a result, technicians may find that the following Diagnostic Trouble Codes (DTC)s C15A8-2A and C15A7-2A are set in the ASCM.

The air suspension will still achieve the selected ride height prior to warning, and the system overall will continue to perform all normal "automatic" functions. A sleep cycle will allow the codes to go stored, and the warning message will clear until the next manual ride height change is requested.

NOTE: DO NOT replace the Touchscreen display, ASCM, Radio, etc. or any other parts. Replacing parts will not fix the issue.

Engineering is currently developing a radio software solution for this issue which will be available at a later date.

POLICY:

Information Only.