

Quality Bulletin

TITLE:

Service Action SP1087: PS3 RHS Outer Panel Model Year 2025 Polestar 3

GROUP:

81

NO:

SP1087

ISSUING DEPARTMENT:

Product, Safety and Compliance

CAR MARKET:

United States

REVISIONS:

ISSUE DATE:

2026-06-25

STATUS DATE:

2026-06-25

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BULLETIN REFERENCE

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A. SERVICE ACTION SP1087 DESCRIPTION

There is risk of water intrusion into the cavity between the A pillar and the body side outer panel, located behind the right-hand side lower door hinge. This is because of the sealant not being correctly applied to effectively prevent water ingress.

QB-S: Polestar has decided that all cars, concerned by this QB, shall be modified in accordance with this QB, at first workshop visit.

A total of 966 U.S. and 1100 Canada vehicles are affected by this service action.

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B. VEHICLES INVOLVED

NOTE: SERVICE POINT MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION.

Vehicle eligibility must be confirmed:

- VIDA – Profile the vehicle and confirm SP1080 is included under mandatory claim types.
- Navigate to planning & diagnostics / claim types to see mandatory claim types. See SMB00-033P as a guide.

All vehicles must be checked for any incomplete Recalls, Service Campaigns, or Service Upgrades. All open Recall, Service Campaign or Service Action repairs must be completed.

C. PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this Service Action completed. Vehicle eligibility must be confirmed as outlined in Step B. above.

D. PARTS / PARTS RETURN

US: WURTH Article 08901002

Canada: WURTH 890.1002

Please use 1161767 for claiming, quantity 0.1

E. OWNER NOTIFICATION

No Owner Notification.

F. VEHICLES IN INVENTORY

Vehicles in Service Point inventory must be completed prior to sale.

G. SERVICE POINT RESPONSIBILITY

All vehicles qualifying for this Service Action must be repaired prior to a customer taking possession of the vehicle.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician's competency requirement for this campaign repair is: Quality

I. REIMBURSEMENT PROCEDURES & ALLOWANCE

Service Action SP1087 claims should be submitted using the LONG FORM application only.

Claim Type: SP1087
Cause Code: 02
CSC Code: XW
Main OP: 99924-2

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<u>Part Number</u>	<u>Repair Description</u>	<u>Qty</u>
1161767	Sealing Compound	0.1

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Models</u>	<u>Labor Time</u>
99924-2	General Reimbursement acc. To QB	1	Polestar 3	0.4

*Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.

J. CORRECTIVE ACTIONS

Apply sealant in accordance with the attached repair instructions (QBI-537329-1_1_2_en-US.pdf).

1. Remove the necessary components to gain access to the affected area (follow VIDA instruction).
2. Apply structural adhesive/sealant along the flange. (Ensure that the sealant fully covers the areas specified in the repair instructions).
3. Reinstall all previously removed components.



Volvo Car Customer Service

QB Instruction VCC-537329-1

Title	A-pillar	Page	1 (4)
Action	Product fix	Operation number:	99924-2

Issue	Date	Reason
1	2026-06	First issue

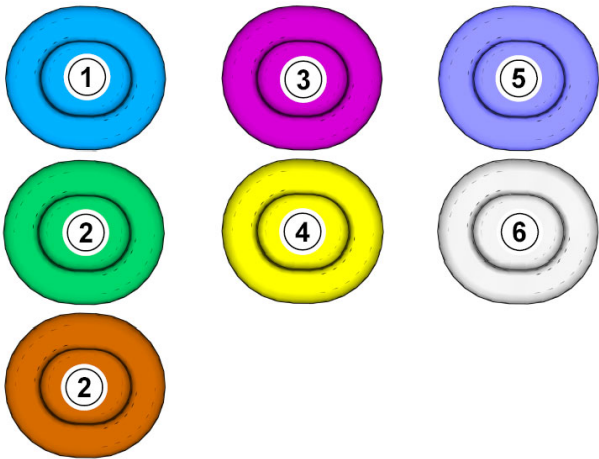
Affected vehicles

Model year	Model
2024, 2025, 2026	Polestar 3

Materials

Materials	Qty.	Part No.	Notes
Isopropanol	0.1		
Sealing compound	0.1	1161767	WURTH 08901002 US, 890.1002 CA

Color symbols



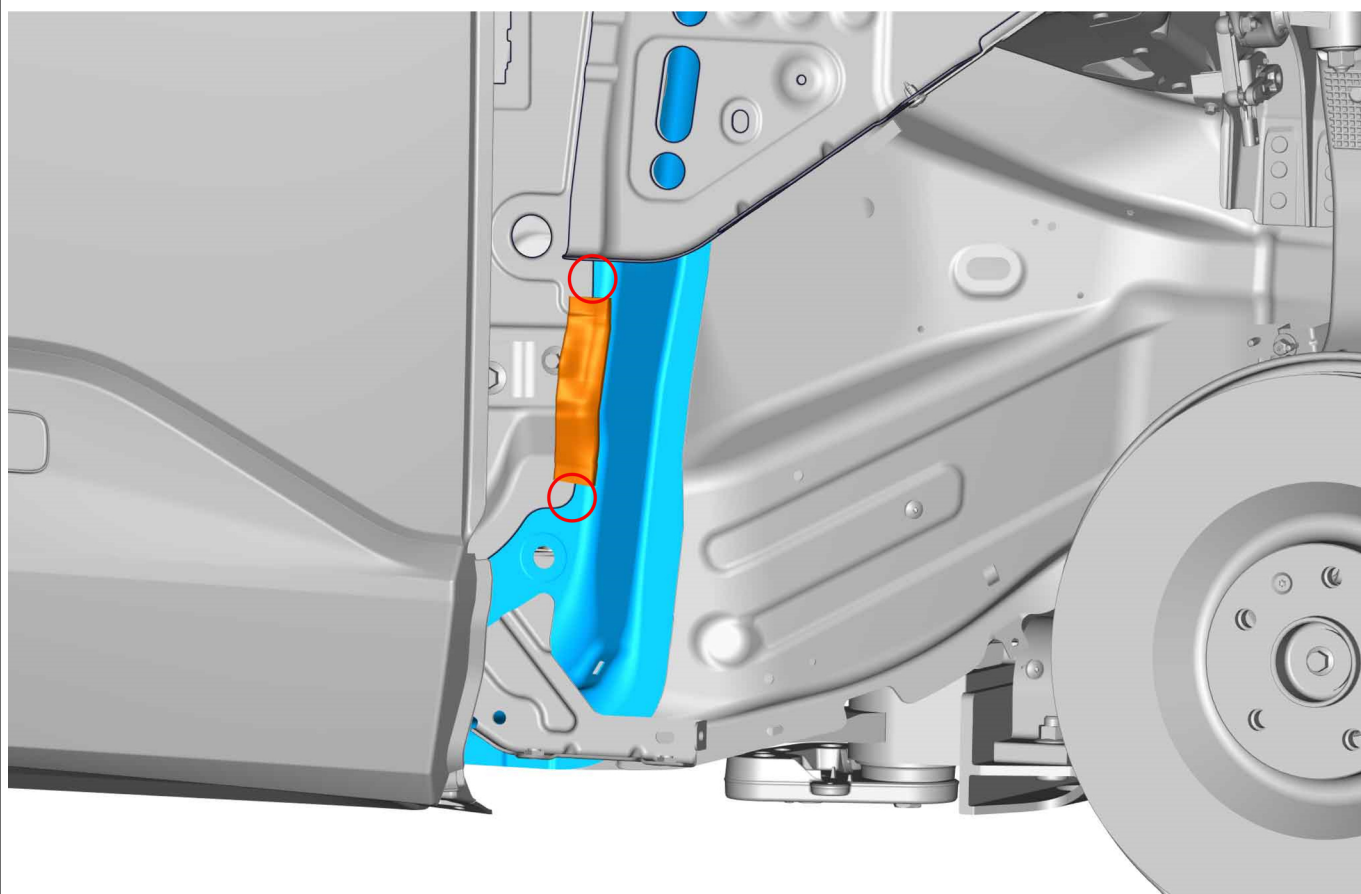
Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

Removal

Remove front wheel arch liner , refer to:
Removal, replacement and installation
8 - Body and interior
86 - Bumpers and mudflaps
863 - protective shields and flaps

Right-hand side

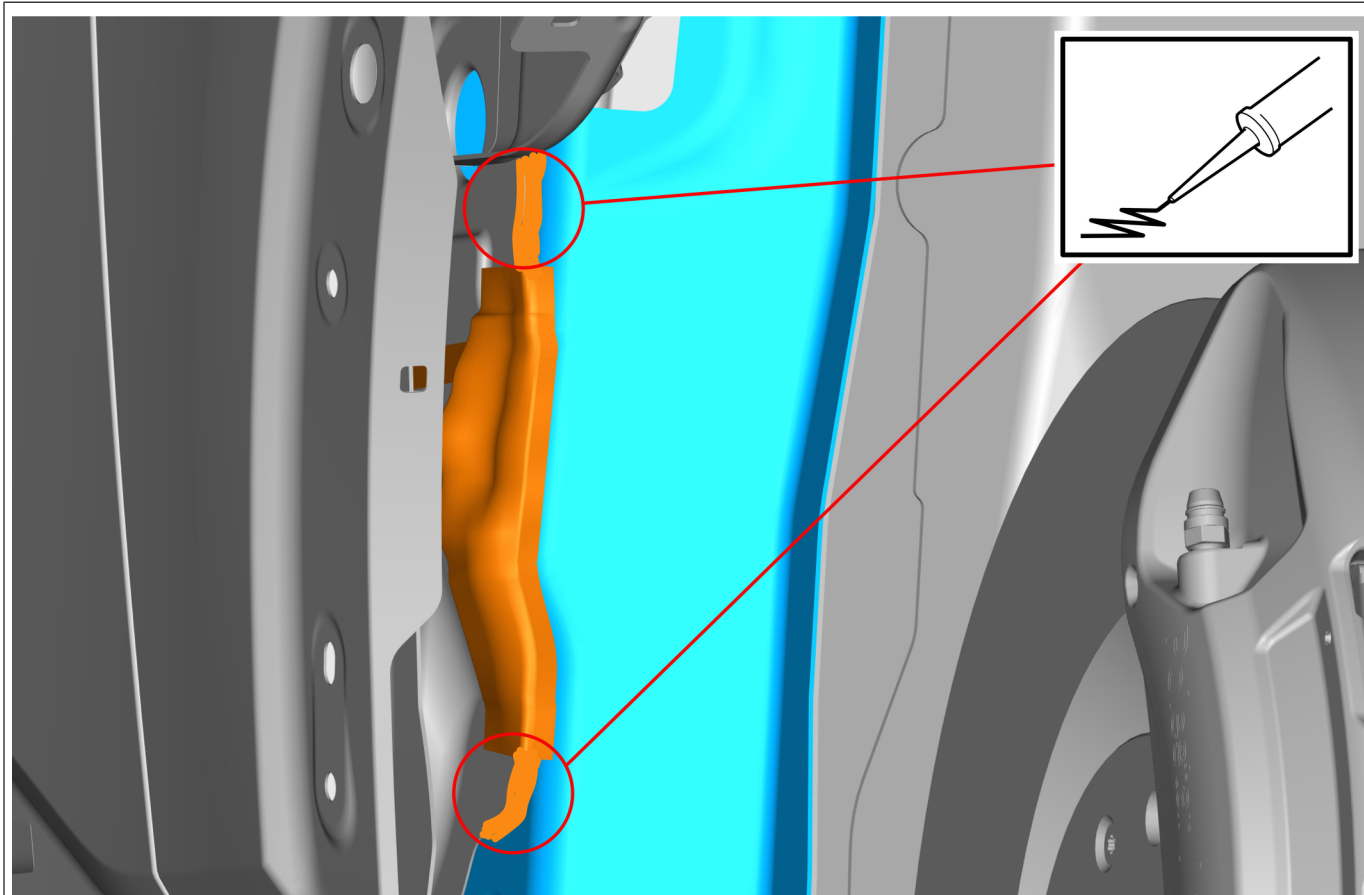


Note! Orientation view

Note! Make sure that the component is clean and free of foreign material.

Use: Isopropanol ,

Adjustment



Use: Sealing compound , 1161767

Install front wheel arch liner , refer to:
Removal, replacement and installation
8 - Body and interior
86 - Bumpers and mudflaps
863 - protective shields and flaps