

Technical Journal

TITLE:

ICUP Black Map in DIM

REF NO: TJ 37516.3.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2026-06-03	STATUS DATE: 2026-06-12
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 3	

Attachment

File Name	File Size
TJ_37516_1.pdf	0.0948 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version

DESCRIPTION:

*Attachment updated

*If the customer reports the navigation map in the DIM become black during driving or at start-up, follow the instructions under "Service" (see attached picture TJ_37516_pdf).

Abbreviations:

DIM - Driver Information Module

CSC Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
EO	Navigation/Does not work
HP	Navigation/Navigation system gives incorrect directions
25	Visual driver information/Traffic information: Does not work

DTC Diagnostic Trouble Codes

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		-	202007-999952

SERVICE:

DO NOT REPLACE any components for this issue.

*The 5.0.X SW did not resolve this “symptom” as expected and analysis will now continue to find the root cause and provide a improvement for aftermarket.

*TJ will be updated as soon as we have some confirmed timeplans for improvements.

Warranty claim info:

No warranty claim is accepted for this Technical Journal.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report. Use concern area “Vehicle Report Polestar” and sub concern area “Support not needed Polestar”, use function group 3900.

To view TJ attachment continue to next page. This TJ has one attachment.

