

Technical Journal

TITLE:

Difficulty Closing and Opening the Glovebox

REF NO: TJ 37356.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2026-05-05	STATUS DATE: 2026-05-11
FUNC GROUP: 8810	FUNC DESC: Instrument and radio panel	Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

*Operation number added and title updated

If you are unable to open or close the glovebox compartment, follow the advice under Service.

CSC Customer Symptom Codes

Code	Description
N3	Instrument panel/dashboard/Gaps, fits poorly, difficult to open or close/Glove box lid
47	Central locking/Glovebox locking/unlocking does not work
WM	Center console/Lid difficult to open/close or broken

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2024-2025		-	202402-202520

SERVICE:

A replacement of the glovebox motor is recommended as a fix. Please follow the method in VIDA (VST OP-number: 88282-2) to replace the motor.

Note: If you face difficulty in opening the glovebox, follow the method in VIDA, VCC-522725-2 "Emergency opening of glove box".

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Failing Part: 32297573

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98804-2	Locking mechanism glove compartment acc.
88282-2	Door Latch, glove compartment

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8810.