

Technical Journal

TITLE:

Performance Reduction When the Seatbelt is UnbuckledREF NO:
TJ 37798.1.0ISSUING DEPARTMENT:
Technical ServiceCAR MARKET:
United States and CanadaPARTNER:
3 US 7515 PolestarISSUE DATE:
2026-04-23STATUS DATE:
2026-05-01FUNC GROUP:
3230FUNC DESC:
**Electric drive system, high
voltage**

Page 1 of 2

DESCRIPTION:

If a customer experiences a delay or hesitation when accelerating from a standstill after installing version 4.2.13 or newer software, please follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
1Q	Driving/Poor performance/lacks power/At take off
AL	Driving/Hesitates/surges/During acceleration

DTC Diagnostic Trouble Codes**Vehicle Type**

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534	ED	E400V6					2021-2023		-	201935-202316
534	EG	E400V9					2022-2023		-	202146-202316
534	ET	E400V35					2023-2023		-	202225-202316

SERVICE:

Do not perform fault tracing or replace any parts before reading this journal.

An acceleration constraint from a standstill **when the driver's seatbelt is unbuckled** has been implemented and should be regarded as expected behavior.

The models listed in this journal are the first to receive this software, but it will be rolled out progressively throughout the coming months to all BEV vehicles.

Technical Journal 37798.1.0

Abbreviations:

BEV- Battery Electric Vehicle

Warranty claim info:

No warranty claims will be accepted for this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report Polestar" and the sub-concern area "Support Needed Polestar", use function group 3230.