



Service Bulletin

Bulletin No.: PIC6628E

Date: July, 2026

PRELIMINARY INFORMATION

Subject: Windshield to Dash Valence Foam Seal Mis-positioned

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025 - 2026		All	All	All	All

Involved Region or Country	GMNA, Europe
Condition	Customers may comment that the foam seal at the base of the windshield, will be visible from either the outside of windshield or from inside the interior when looking at the front of the instrument panel.
Cause	Foam Seal Adhesive.

Correction

Confirm condition exists, see example below.



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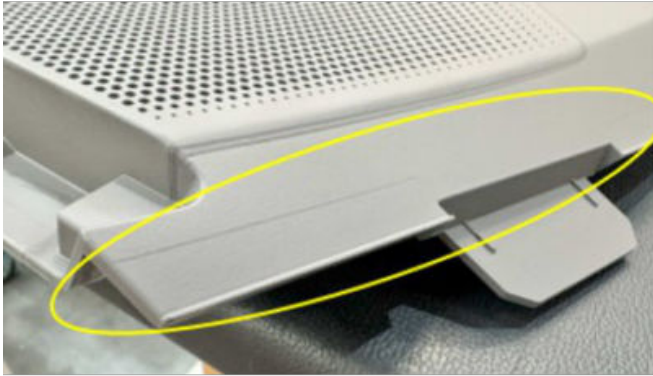
The foam windshield seal will be visible from either the windshield OR from inside the interior when looking at the front of the instrument panel.

If the reported condition exists, follow the outlined service instructions below.

1. Remove the Valence Panel from the Vehicle, refer to SI for repair instructions.

1.1 Remove the A Pillar Trim and A Pillar extension panel.

1.2 Unbolt and remove the Valence panel.



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2. Remove the foam seal and clean adhesive from surface.

2.1 Apply isopropyl alcohol (90% or better) to surface that will be cleaned.

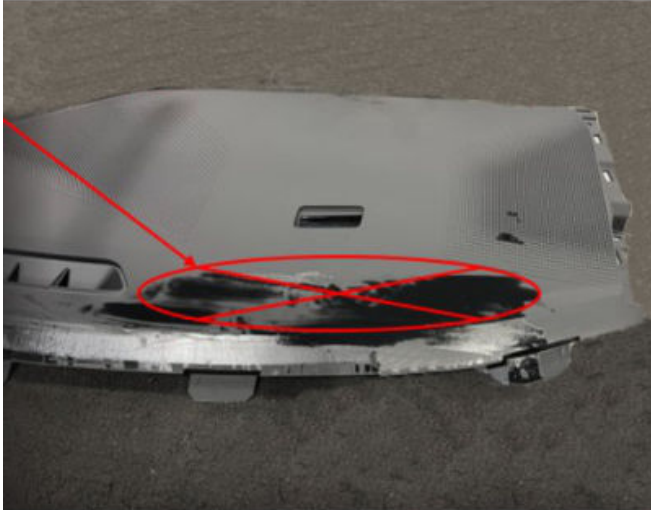
2.2 Use shop cloth to scrub surface until no adhesive residue is observed.

2.3 Use caution! Any more abrasive or harsh chemicals will remove the paint on this painted part!! Be very careful not to damage the paint in view of the customer, see image below.

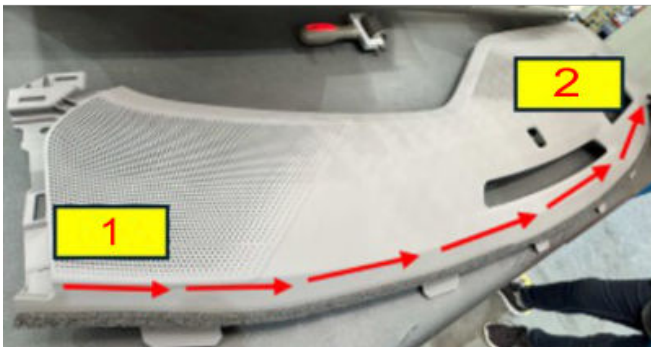
2.4 A heat gun could be used (on a low setting) if the adhesive is not removing easily with alcohol alone. Again, use caution not to overheat / damage the part.

2.5 Wipe surface dry to remove debris.

2.6 Allow surface to air dry 15 minutes prior to application of new adhesive.



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3. Replace the Foam Seal with WP892. See WPC order form below (P/N 86374257)

3.1 Remove film covering adhesive on back of foam seal.

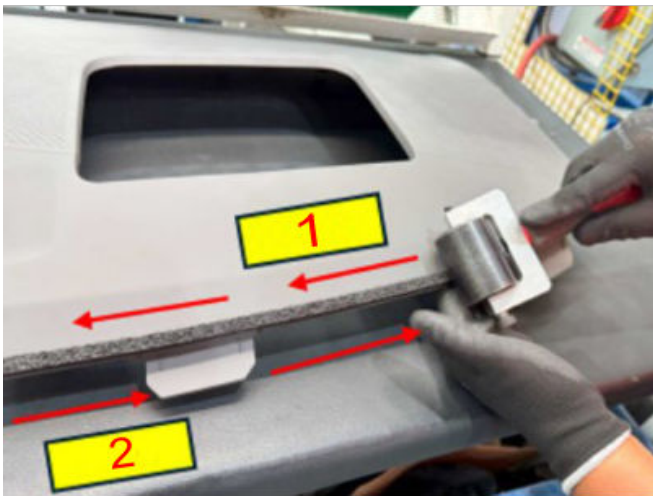
3.2 Start installation from right (1) to left (2), between the rib and rail located on the edge of the valence panel.

3.3 Apply light pressure by hand to ensure placement, if the seal is placed down and needs to be gently removed and placed back down correctly it can be done so at this phase.



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4. The foam should line up evenly on both sides when installed.



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5. Apply Pressure with a roller to activate pressure sensitive adhesive.

5.1 Apply pressure in both directions (left (1) to right (2), and then right (2) to left (1)).

5.2 If no special roller is available, a roll of tape can be used to apply even pressure.

5.3 **PRESSURE SENSITIVE ADHESIVE!** Force and Time Specifications: Hold for at least 5 seconds; with constant pressure.



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6. Perform Visual Inspection

6.1 When finished, perform a visual inspection to ensure the ends of the windshield do not protrude from the substrate and that it is properly adhered.

7. Replace Valence panel and A Pillar Trim.

7.1 Replace the valence panel, ensuring the tabs are properly seated to the instrument panel under the windshield.

7.2 Replace the A-Pillar Extension panels.

7.3 Replace the A-Pillar Trim.

Ordering WPC Part:

The foam seal can be obtained from the Warranty Parts Center (WPC) using the TSP Dealer Request Form

This form is located on:

Global Connect<Service Department<Service Forms Application<General Information tab<TSP Dealer Request Form.

Instructions for submitting are on the form.

Request WPC892.

Parts Information

Description	Part Number	Qty
Foam seal	WPC892	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080808	Foam Seal Replacement	1.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	6
Modified	10/23/2025 - Created On 11/04/2025 - Updated to include repair instructions, labor times and part information. 11/05/2025 - Updated to previous version due to parts issue. 11/12/2025 - Updated to add released part. 01/22/2026 - Updated to warranty section. 07/07/2026 - Updated to correct WPC ordering process.

