



# Service Bulletin

Bulletin No.: PIT5855K

Date: July, 2026

## PRELIMINARY INFORMATION

**Subject:** Heated and Ventilated Seats Inoperative

| Brand:   | Model: | Model Year: |    | VIN: |     | Engine: | Transmission: |
|----------|--------|-------------|----|------|-----|---------|---------------|
|          |        | from        | to | from | to  |         |               |
| Cadillac | XT5    | 2021 - 2026 |    | All  | All | All     | All           |
| Cadillac | XT6    | 2021 - 2025 |    | All  | All | All     | All           |

|                                   |                                                                                                                                                                                                                  |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America                                                                                                                                                                                                    |
| <b>Condition</b>                  | Both front heated and ventilated seats inoperative.<br>On further inspection it may be found that fuse F19RA is open.<br>If the fuse is replaced it may be okay for a while or it may immediately go open again. |
| <b>Cause</b>                      | Circuit 639 shorted to ground on the driver or passenger seat back frame.                                                                                                                                        |

### Correction

Remove the front passenger seat back cover.

Inspect the harness in the seat back for chaffing.

The most likely areas are shown in the photos below, but there could be contact with the harness causing damage anywhere in the seat back.

If no damage is found to the circuits in the passenger seat back, inspect the driver's seat back in the same areas.



5903592



5903593

The harness may need to be moved to see the area that is damaged.



5903594

If no damage is found in this area, also inspect the harness along the side of the seat frame as shown in the two photos below.



5920503



5920502

Repair the damaged circuits following the correct procedure in SI for wire and connector repair.

|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version  | 11                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Modified | 09/23/2021 - Created on.<br>11/03/2021- Added XT5 and additional pictures<br>01/04/2022- Added direction to also inspect the driver's seat back in the same areas<br>01/10/2022- Added information to inspect all areas of seat back along with specific areas shown and correct fuse nomenclature.<br>02/22/2022- Added model year 2022 with breakpoint.<br>08/04/2022- Updated breakpoint to 9/19/2022.<br>10/26/2022-Updated model year to match updated breakpoint<br>05/12/2023-Removed breakpoint.<br>08/14/2024 - Added model year 2024.<br>02/05/2025- Added model year 2025<br>07/06/2026- Added 2026 XT5 |