



Service Bulletin

Bulletin No.: PIT6481C

Date: July, 2026

PRELIMINARY INFORMATION

Subject: Drivers Door Not Fully Closing Or Hard To Close

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026		ALL	ALL	ALL	ALL
Cadillac	Escalade ESV	2026		ALL	ALL	ALL	ALL
Chevrolet	Suburban	2026		ALL	ALL	ALL	ALL
Chevrolet	Tahoe	2026		ALL	ALL	ALL	ALL
GMC	Yukon	2026		ALL	ALL	ALL	ALL
GMC	Yukon XL	2026		ALL	ALL	ALL	ALL

Involved Region or Country	North America
Additional Options (RPO)	On vehicle equipped with and without Power doors RPO: APD
Condition	Some customers may state that they are experiencing one or more of the following concerns: Vehicles without power doors (RPO - APD) 1) Drivers door does not closes correctly or drivers door striker does not align with door opening 2) Drivers door hard to Close. Vehicles with Power Doors (RPO APD) 1) The driver's side door does not fully close when shutting the door manually. 2) The driver's side door reverses while closing when using the power door feature. 3) The driver's side door intermittently does not fully shut when using the power door feature
Cause	The driver's door striker does not align properly with the latch opening and the latch opening is typically positioned too far forward.

Correction

Remove the driver's side door striker by following Document ID: 6711025, then install a striker shim to reposition the striker forward to center the door striker in the center of the door latch opening

Note: The holes in the door striker shim may not perfectly align with the door striker mounting holes and may require enlargement to achieve proper alignment with the door striker holes.

Parts Information

Description	Part Number	Qty
Side Door Striker Spacer	23123665	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2060500	Front Side Door Latch Striker Replacement	Use Published Labor Time

Version	4
Modified	01/30/2026 - Created on 03/19/2026- Updated to make cause and correction clearer 04/20/2026- Update to add additional models including non power doors 07/09/2026-Update to add note in regards to the door striker shim

