



STAR ONLINE PUBLICATION



Case Number: S2608000030

Release Date: July 2026

Symptom/Vehicle Issue: Park Assist Unavailable Message Displayed in The Cluster

Models Affected:

2025-2027 Ram 2500 (DJ)
2025-2027 Ram 3500 (D2)
2025-2027 Ram 3500 Cab Chassis (DD)
2025-2027 Ram 4500/5500 Cab Chassis (DP)

Owner Complaint/Technician Observation: The owner complains the Instrument Panel Cluster (IPC) displays a message “Park Assist Unavailable” and the park assist cannot be turned on. The technician observed the park assist button flashes when depressing the park assist button and the LED remains illuminated.

Discussion: Use the steering wheel controls to enable the park assist within the vehicle commercial setting menu.

Commercial Settings — If Equipped

Commercial Settings allows the driver to set and recall additional features when the transmission is in PARK (P).

Push and release the up or down arrow button until Commercial Settings displays in the instrument cluster display.

Follow the prompts to enter the required PIN and enter the Commercial Settings submenu.

Commercial Settings allows you to access the following

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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features (if equipped):

- Backup Alarm
- ParkSense
- Aux Switches
- PIN Setup

NOTE: If the PIN is set and known, you may enter the PIN and change the options as desired or restore to the factory settings. The Default PIN will be "0000".



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