

Technical Service Bulletin (TSB)
Lower Left Door Pocket Contacting
Lower Door Hinge Causing Paint Loss

REFERENCE:	TSB: 23-024-26 GROUP: 23 - Body	Date:	July 3, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (JL) Jeep Wrangler This bulletin applies to vehicles built on or after January 22, 2026 (MDH 0122XX) and built on or before January 28, 2026 (MDH 0128XX) equipped as Two Door (Sales Code 5ZS).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North American market.	
CUSTOMER SYMPTOM:	Customers may experience the following: Lower driver door outer trim flange edge contacting lower hinge surface. NOTE: The door trim edge is breaking through the hinge paint and E-coat.				
CAUSE:	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-120, date of issue July 03, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting the lower driver door outer trim flange for contact with the lower hinge surface, possibly modifying the trim edge of the door pocket and applying touch up paint.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-40-20-9J	Hinge, Driver Side Lower - Inspect for Hinge to Door Pocket Hard Contact (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-40-20-9K	Hinge, Driver Side Lower - Inspect, Adjust Door, and Apply Touch-up Paint (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	68623583AB	Paint, Touch Up Brush	Primer/Clear
1 (AR)	68626496AB	Paint, Touch Up Brush	Granite Crystal Met.
1 (AR)	68626459AB	Paint, Touch Up Brush	Hydro Blue Pearl
1 (AR)	68623598AB	Paint, Touch Up Brush	Anvil
1 (AR)	68644677AB	Paint, Touch Up Brush	Mojito
1 (AR)	68626445AB	Paint, Touch Up Brush	Bright White
1 (AR)	68626413AB	Paint, Touch Up Brush	Black

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Stick	C4755	Essential Tool
Gauges, Clearance Measurement, Non Metallic	2022300230	Essential Tool

REPAIR PROCEDURE:

1. Open the driver side door and inspect the lower door hinge for contact with the door pocket [Fig. 1](#).

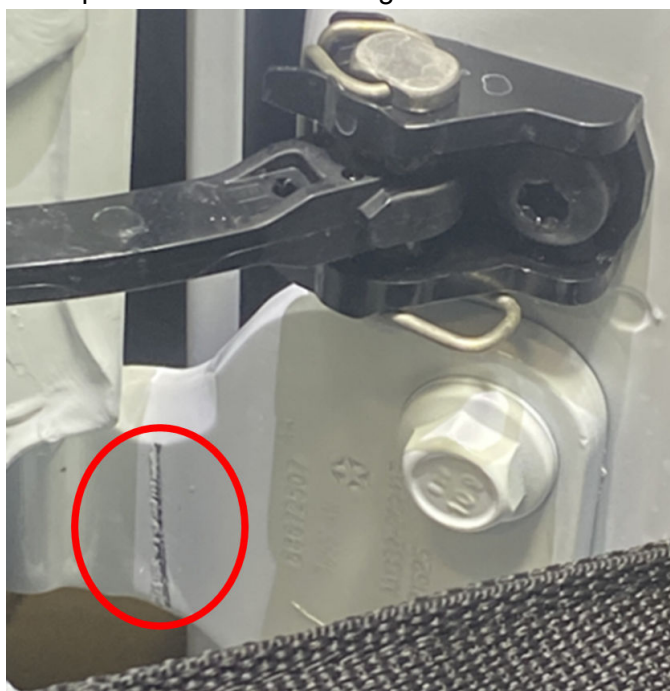


Fig. 1
Lower Driver Door Hinge Contact Area To Inspect

NOTE: Perform the Repair Procedure to the driver door only.

2. Was there chipped, cracked or missing paint on the driver lower door hinge [Fig. 1](#)?
 - YES >>> Proceed to [Step 3](#).
 - NO >>> This bulletin has been completed, Use Inspect LOP (23-40-20-9J) to close the active RSU.
3. Open the door to a 90 degree angle.

NOTE: The next step involves modifying the trim edge of the door pocket [Fig. 2](#) as required to prevent it from contacting the door hinge.

4. Using the end of the trim stick, insert the trim stick between the door and the hinge in 1 mm (0.039 in.) increments [Fig. 2](#). Gently close the door as required, until resistance can be felt from the door contacting the trim stick.



Fig. 2

Trim Stick In Door Hinge And Door Pocket Trim To Be Modified

5. Fully close the door.
6. Using a feeler gauge, insert the gauge between the lower hinge and door pocket to verify the gap is .25 mm (.025 cm) or larger [Fig. 3](#).



Fig. 3

Checking Hinge Gap With Feeler Gauge

7. Was the lower hinge to door pocket gap .25 mm (.025 cm) or larger [Fig. 3](#)?
- YES >>> Proceed to [Step 8](#).
 - NO >>> Repeat [Steps 3](#) through [Step 6](#) until the lower hinge to door pocket gap is .25 mm (.025 cm) or larger [Fig. 3](#).

IMPORTANT! Allow touch up paint to dry for 10-15 minutes before fully closing the door.

8. Apply primer and touch up paint as required to the lower hinge [Fig. 1](#) and door pocket trim edge [Fig. 2](#). Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 31 - Collision Information / Standard Procedures (PAINT TOUCH-UP).

POLICY:

Reimbursable within the provisions of the warranty.

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