

REFERENCE:	TSB: 08-255-26 GROUP: 08 - Electrical	Date:	July 1, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 - 2027 (DT) RAM 1500 Pickup 2026 - 2027 (LB) Dodge Charger 2026 - 2027 (WS) Jeep Grand Wagoneer / Wagoneer 2026 - 2027 (RU) Chrysler Pacifica / Voyager 2026 (EJ) Jeep Recon 2026 (WL) Jeep Grand Cherokee / Grand Cherokee L 2026 - 2027 (DJ) RAM 2500 Pickup 2026 - 2027 (D2) RAM 3500 Pickup 2026 - 2027 (DD) RAM 3500 Cab Chassis 2026 - 2027 (DP) RAM 4500/5500 Cab Chassis This bulletin applies to vehicles equipped with one of the following: - Uconnect 5 Nav W 12.0" Display (Sales Codes UBQ, UEQ and UFQ). - Uconnect 5 Nav W 12.3" Display (Sales Codes UBX, UEP, UFP and UEX). - Uconnect 5 Nav W 14.4" Display (Sales Codes UBW, UEW and UFW).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America markets.	
CUSTOMER SYMPTOM:	Customers may experience the following: Factory navigation won't load on the Home/Split screen Fig. 1.				
CAUSE:	Software issue				



Fig. 1
Factory Navigation Screen

DISCUSSION:

This is a known issue that engineering is investigating. When switching to full navigation page the issue doesn't appear.

IMPORTANT! Radio replacement will not resolve this issue. A radio software update is scheduled for release during Q4 2026.

POLICY:

Information Only