

HYUNDAI
Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 26-01-055H
DATE JULY 2026	MODEL(S) PALISADE HYBRID (LX3 HEV)

SUBJECT: VPC SOFTWARE UPDATE
(LIMITED COVERAGE CAMPAIGN LA28)

*** IMPORTANT**

Dealers must perform this field action on all affected vehicles within 5 / 60,000 New Vehicle Limited Warranty (NVLW) prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair. See Warranty Information section for more details.

Access the “Vehicle Information” screen via WebDCS to verify “Warranty Start Date” and ensure the vehicle is within NVLW, observing mileage prior to any repair work.

Description: Certain Palisade Hybrid (LX3 HEV) vehicles may illuminate the Malfunction Indicator Lamp (MIL) and display a false “Check Hybrid System” warning message after use of Bluelink Remote Start following extended parking periods. This bulletin provides instructions to perform a Vehicle Platform Controller (VPC) software update to prevent these conditions.

Related DTCs associated with MIL illumination may include:

- U116087
- U012987
- U100287
- U016487
- U010087
- U010187
- U100787
- U100387
- U015587



Applicable Vehicles (Certain):

Model Year	Model	Production Dates
2026	Palisade Hybrid (LX3 HEV)	08/11/2025 – 05/04/2026

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SST Information:

Tool Name	Tool Number	Figure	Ordering Information
VCI 3	G0VHNNN06		Website: https://hyundaiaessentialtools.com/
VCI 2	G1XDDMN001		Email: Hyundaitools@snapon.com Phone: 1-855-763-9199 Hours: 7 AM – 7 PM CST

NOTE: VCI 2 can **NO** longer be ordered but can be used for the updates in this TSB.

GDS Information:

Model	System	Event Number*	Description
Palisade Hybrid (LX3 HEV)	VPC	1461	LX3 HEV VPC LOGIC IMPROVEMENT

(*or use a later available event listed in the GDS **VPC** Update screen if one is available.)

NOTE: The software update is subject to an OTA (Over-the-Air) option and may be completed by customers with active Bluelink subscriptions.

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Palisade Hybrid (LX3 HEV)	60D120R0	VPC Software Update	0.3 M/H	39001-DUNA0	I11	ZZ3

NOTE 1: Submit a campaign claim on the "Claim Entry/Edit/Submit" screen on WebDCS and attach all required Digital Documentation per TSB to the claim.

NOTE 2: 5 / 60,000 New Vehicle Limited Warranty (NVLW) applies to the part(s) and repair procedure(s) outlined in this TSB. Prior to beginning any repair work, ensure the part(s) associated with the repair procedure are within NVLW, observing mileage and Warranty Start Date or date of first use. If the subject part(s) are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

NOTE 3: If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

NOTE 4: Op times include VIN, mileage, and photo capture of the ECU Update "Success" result screen as outlined in the Digital Documentation Policy.

ROM ID Information:

Model	Event	System	ECU Part Number	ROM ID	
				Current	Latest
Palisade Hybrid (LX3 HEV)	1461	VPC	39001-DUNA0	39001DUNA0_2571 XXXXXXXXXXXXXX	39001DUNA0_2621 XXXXXXXXXXXXXX
			39001-DUNB0	39001DUNB0_2571 XXXXXXXXXXXXXX	39001DUNB0_2621 XXXXXXXXXXXXXX
			39001-DUNC0	39001DUNC0_2571 XXXXXXXXXXXXXX	39001DUNC0_2621 XXXXXXXXXXXXXX

Service Procedure:

DIGITAL DOCUMENTATION



This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

NOTICE

You must initially perform the GDS ECU update in Auto Mode.

- If the ECU update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.

NOTICE

Ensure the vehicle's battery charge is **≥12.3 Volts** and the tablet's battery charge is **above 30%** before performing a software update, to avoid update failure. Hyundai recommends connecting a battery maintainer/charger when performing all ECU updates.



Information

- Turn **OFF** all lamps (do **NOT** leave head lamp switch in auto mode) and all accessories.
- Perform update with the ignition switch in the **ON** position.
- Do **NOT** disconnect any cables connected to the vehicle or scan tool during the update.
- Do **NOT** place in **Ready** mode during the update.
- Do **NOT** turn **OFF** the ignition switch during the update.

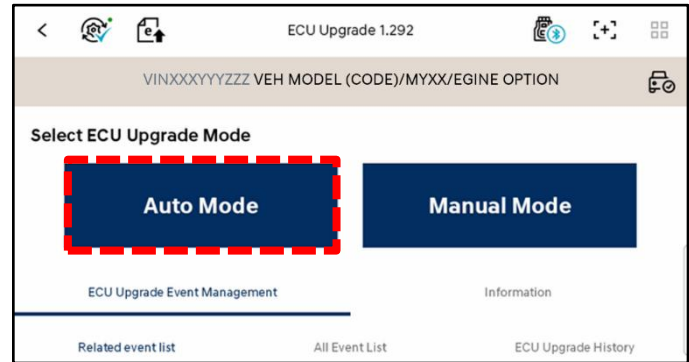
ECU Update Procedure

1. Perform the ECU update in **Auto Mode**.



Information

Refer to **TSB # 25-GI-011H**, “**ECU Update Procedure for Tablet-Based GDS-Smart**”, for additional information.

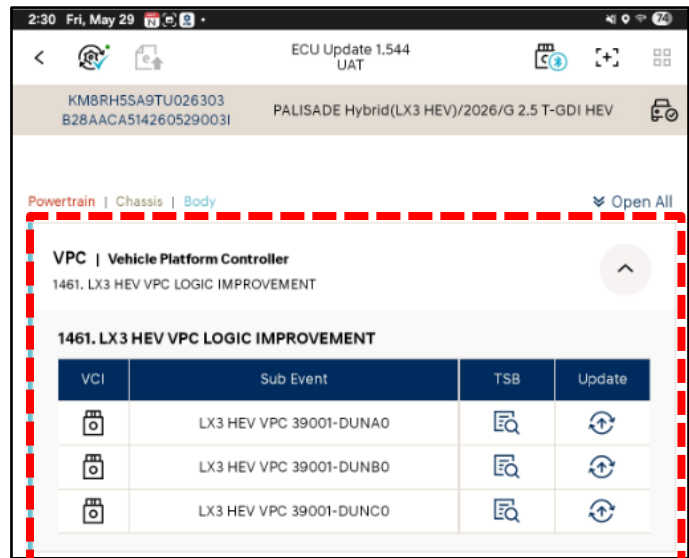


2. Verify the ROM ID by selecting the **VPC** system to scan the vehicle's current ROM ID.

NOTICE

Check the current ROM ID version and compare it to the ROM ID Information table before attempting to perform the software update.

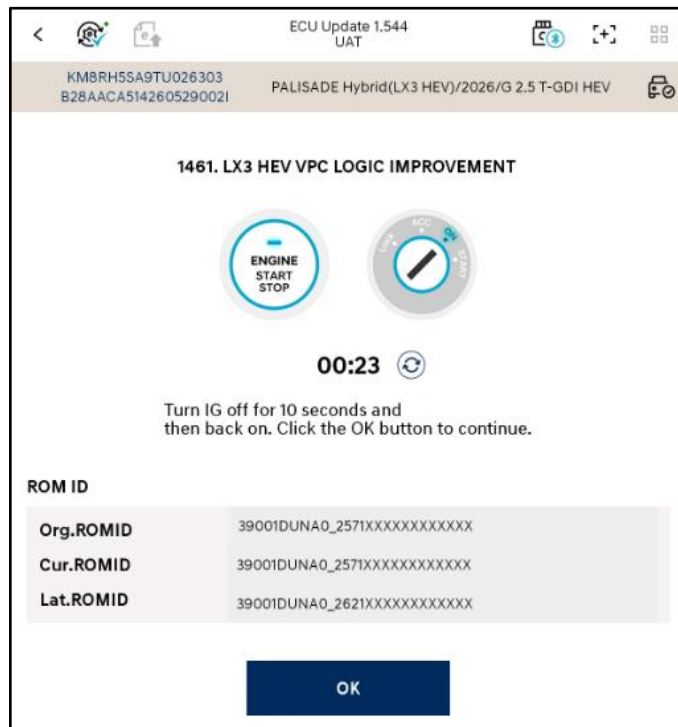
If the update fails, remove the power connector from the in-cabin fuse box for at least **5 seconds**. Alternatively, disconnect the negative (–) **12V** battery terminal and wait at least **5 seconds**. Reassemble and retry the update.



3. After the ECU update process shows 100% complete, follow the prompts on the screen to cycle the ignition **OFF** for at least **10 seconds** to reset the control unit (certain models may take up to **30 seconds**).

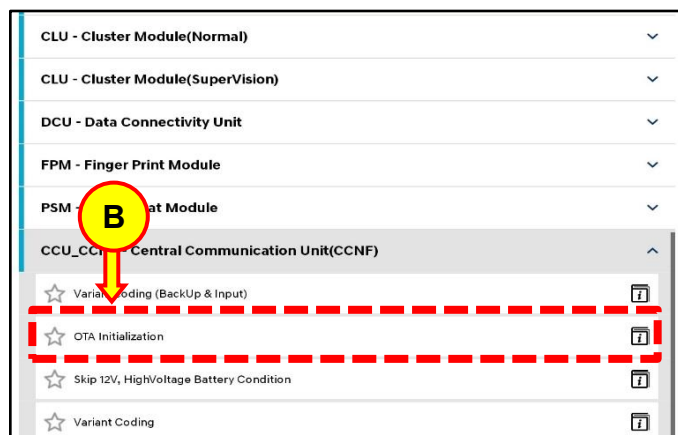
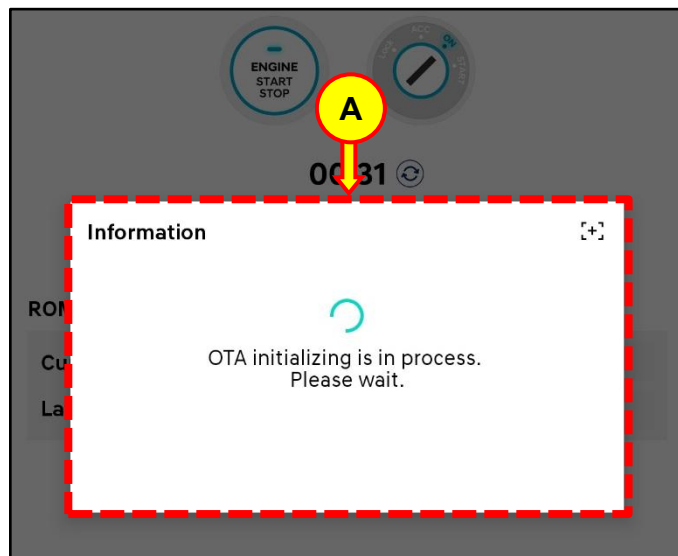

Information

Use the **Refresh** button to reset the timer.



4. OTA initialization (A) should perform automatically:
 - If OTA initialization performs automatically, then proceed with the service procedure.
 - If the OTA initialization process fails, complete it manually under:
S/W Management > CCU_CCNF - Central Communication Unit (CCNF) > OTA Initialization (B).

Follow the instructions on the screen.



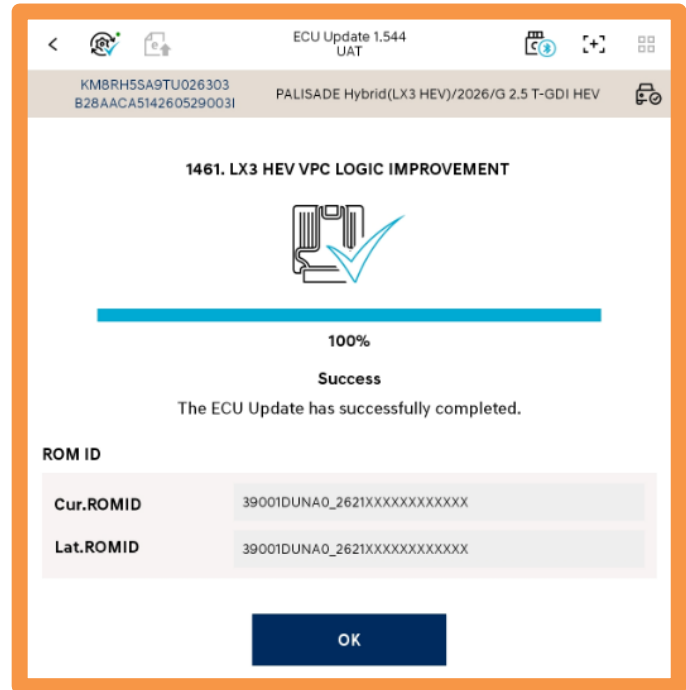
5.

**DIGITAL
DOCUMENTATION**

Using the tablet or GDS screen capture function, take a screenshot of the ECU Update “Success” result screen.

Upload the photo to STUI.

NOTE: The VIN/Date/Time/Mileage photo imprint is **NOT** required for GDS screenshots.



6. Perform an **All Systems Fault Code** search and erase DTC history that had incidentally occurred from the ECU update.



7. Place in **Ready** mode to confirm proper operation of the vehicle.

8. The service procedure is now complete.

NOTICE

If the ECU update fails in Auto Mode, perform the update in Manual Mode using the password(s) below.

Manual Mode Password:

Event	Menu	Password
1461	LX3 HEV VPC 39001-DUNA0	2621
	LX3 HEV VPC 39001-DUNB0	2672
	LX3 HEV VPC 39001-DUNC0	1623