

Water Leaking Through Roof Rack Attachment Clips Due to Sealer Interference

Service Category Vehicle Exterior

Section Exterior Panels/Trim

Market USA and Mexico

Toyota Supports ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2020 - 2026	Highlander, Highlander HV	

REVISION NOTICE

- June 25, 2026 Rev1:
- Applicability has been updated to include 2024 – 2026 model year Highlander and Highlander Hybrid vehicles.
 - The Introduction and Repair Procedure sections have been updated
 - The Production Change Information section has been removed.
- Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2020 – 2026 model year Highlander and Highlander Hybrid vehicles may exhibit a water leak from the roof rack attachment clips. This may be caused by the sealant in the roof channel obstructing the proper seating position for the clip gasket. Follow the Repair Procedure in this bulletin to address this condition.

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Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2409	R & R Roof Rail Clips	2.3	63460-0E####*	66	38
Combo A	Sealant Rework	1.5	63470-0E####*		

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.
- When filing claims for this repair, please follow Toyota Warranty Policy 4.21 (Leak Repairs).

For Mexico Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2409	R & R Roof Rail Clips	2.3	63460-0E####*	66	38
Combo A	Sealant Rework	1.5	63470-0E####*		

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.
- When filing claims for this repair, please follow Toyota Warranty Policy 4.21 (Leak Repairs).

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Required Tools & Equipment

REQUIRED TOOLS & MATERIAL	QUANTITY
Sharp Blade Such as Exacto or Razor Blade	1
Sandpaper (Various Grit Levels)	As Needed
Touch-up Paint (to Match Vehicle Color)	As Needed

Parts Information

PART NUMBER	PART NAME	QTY
90467-08235	Rail Garnish Clip	6

Repair Procedure

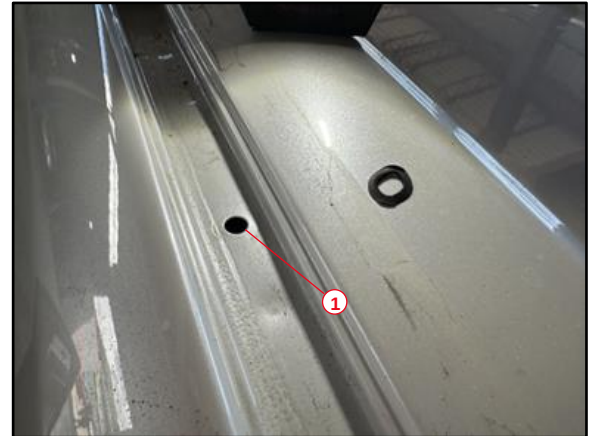
- Confirm the condition exists.
Is the vehicle exhibiting a water leak from the roof rack attachment clips?
 - YES** — Continue to step 2.
 - NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- Remove the roof rack assembly on the side of the vehicle exhibiting the water intrusion.
Refer to TIS, Applicable model and model year Repair Manual:
 - [2020 – 2022](#) Highlander and Highlander HV:
Vehicle Exterior – Exterior Panels / Trim – Roof Rack – Removal
 - [2023](#) Highlander and Highlander HV:
Vehicle Exterior – Exterior Panels / Trim – Roof Rack – Removal
 - [2024 – 2026](#) Highlander and Highlander HV:
Vehicle Exterior – Exterior Panels / Trim – Roof Rack – Removal

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Repair Procedure (continued)

3. Inspect the roof channel.
Is there any sealant within 3 mm of the outside radius of the clip hole that may interfere with flush condition of the clip gasket, as shown in Figure 1?
 - **YES** — Continue to step 4.
 - **NO** — Replace the clip, ensure full seating of the clip, and go to step 7.

Figure 1.



1	Clip Hole
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4. Using a razor-sharp edge, remove the sealant near the edge of the hole ensuring it will NOT interfere with the clip gasket and the surface is as flat as possible near the hole, as shown in Figure 2.

Figure 2.



5. Sand the area down to primer or ED coating (until it is uniformly flat).

Figure 3. Clip Hole After Sanding and Painting.



6. Paint the affected area using a light coat of color matched touch up paint, as shown in Figure 3.

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Repair Procedure (continued)

7. Ensure the countermeasure clips and pad are NOT damaged. The NEW clip gasket will be orange (the old clip may have a black gasket).

Figure 4. New Roof Rail Garnish Clip



8. Carefully install the six NEW roof rail garnish clips and reinstall the roof rail garnish. Refer to TIS, Applicable model and model year Repair Manual:
 - [2020 – 2026](#) Highlander and Highlander HV:
Vehicle Exterior – Exterior Panels / Trim – Roof Rack – Installation
9. Confirm the condition no longer exists.