

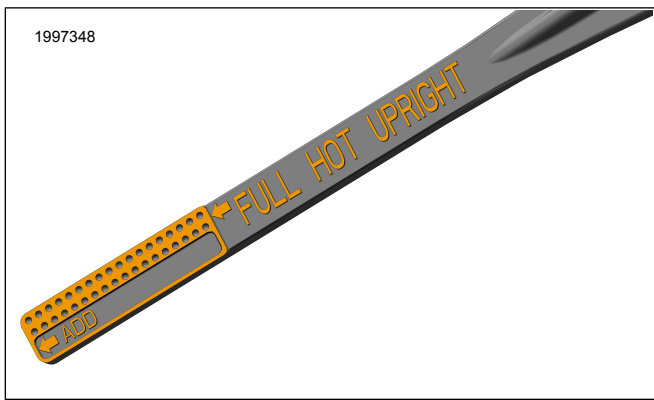


Figure 2. 2026 Softail Engine Oil Dipstick - Full Hot Upright (62700380)

Complete

1. Return the vehicle to the customer with new dipstick installed.
2. Advise customer to follow the instructions on the dipstick and included in the insert mailed with the customer letter.
 - a. If the customer does not have the revised oil level check procedure that was included with their customer letter, they can reference the digital Owner's Manual on SIP free of charge.

Vehicles Affected

2025: Fat Boy (FLFB), Fat Boy Gray Ghost (FLSTFI), Heritage Classic (FLHC), Street Bob (FXBB), Breakout (FXBR), Low Rider S (FXLRS), Low Rider ST (FXLRST)

A Vehicle Identification Number (VIN) list specific to vehicles shipped to your dealership is available at H-Dnet.com

The list can be found by using this path:

1. **Navigate:** H-dnet.com > Service Toolbox > Warranty Campaign Center
2. **Select:** Product Campaign Open VIN List
3. **Select:** 0931 Campaign

NOTE

If the vehicle does not appear on your dealer VIN list, refer to the Vehicle Information link to verify if vehicle is affected.

Markets Affected

All markets affected.

Part Number Ordering

There is no kit for this Product Program. Dealers will need to order the 2026 dipstick (Part No. 62700380) as needed.

Refer to Table 3.

Table 3. Part Numbers

Part No.	Item Description
62700380	DIPSTICK ASSEMBLY

Program Duration

This program is effective beginning on June 5, 2026. Be advised that services delivered under this product program will no longer be rendered at factory expense after June 5, 2028.

- **Start Date:** June 5, 2026
- **End Date:** June 5, 2028

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

For each vehicle involved in this campaign (involvement of VIN has been verified on h-dnet.com), submit a claim per Table 4.

Table 4. Credit Procedure: Talon/H-Dnet.com Warranty Claim System Users

ITEM	DATA
Claim Type	PPC
Problem Part Number	62700226
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2733
Labor Time	0.1 hours
Customer Concern Code	0931
Condition Code	9981
Replacement Part Number	62700380
Quantity	1
<i>(1) Download may be required</i>	

Table 5. Credit Procedure: GDP/SAP System Users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	R
Problem Part Number	62700226
Customer Concern Code	0931
Condition Code	9981
<i>(1) Download may be required</i>	

Upon submission of the properly completed claim, you will be credited for 0.1 hours of labor time for performing the procedure and the part. Submit campaign events on their own warranty claim. Do not mix them with other warranty events.

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.