

## Condition

| Model(s)                                                                                                                                                               | Year(s)     | VIN Range | Vehicle Specific Equipment |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------|----------------------------|
| A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU), A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron | 2025 – 2026 | All       | Not applicable             |
| A6                                                                                                                                                                     | 2026        |           |                            |

### Customer states:

Various customer complaints, such as “vehicle does not start or starts with delay”.

Various fault and information messages in instrument cluster.

### Workshop findings:

The following DTC is logged in onboard supply control unit J519 (diagnostic address 0009):

***“B200FFD – Internal malfunction, symptom 35, static or intermittent”***

## Technical Background

Software issue. Guided Fault Finding does not handle additional entries that may be relevant correctly.

## Production Solution

Not applicable.

## Service

The DTC ***“B200FFD – Internal malfunction, symptom 35, static or intermittent”*** in onboard supply control unit J519 (diagnostic address 0009) is related to a weak or discharged 12V battery or voltage fluctuations in the onboard supply control unit.

You should therefore check whether any event memory entries related to the vehicle voltage are logged in onboard supply control unit (diagnostic address 0009) or data bus on board diagnostic interface (diagnostic address 0019):

- Discharged or defective 12V battery
- Undervoltage
- No-load current
- Entries about the voltage converter
- Communication entries about the battery management
- Disruptions to terminal 30

If applicable, also read out the battery history data (read out data for TSC/importer; do not read out raw data) and evaluate it.

If any relevant entries about the vehicle voltage are logged, resolve these issues first and make sure that the vehicle voltage meets the specifications.

If necessary, also refer to **TSB 2080517** 27 12V Starter battery discharged or malfunctioning.

Then erase and read out the event memory for diagnostic address 0009 again.

If the event memory entry **“B200FFD – Internal malfunction, symptom 35, static or intermittent”** is not logged in onboard supply control unit J519 (diagnostic address 0009) again, no further work is required for this entry.

In this case, any additional repair suggestions from Guided Fault Finding in ODIS-S are not relevant and should be ignored.

In all other cases, the event memory entry does not influence any functions and can be ignored. Working through it via Guided Fault Finding in ODIS-S would not have any effect in this case.

## Warranty

|                          |                                                                                                                                                   |           |                                       |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------------------|
| <b>Claim Type:</b>       | <ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul> |           |                                       |
| <b>Service Number:</b>   | 9710                                                                                                                                              |           |                                       |
| <b>Damage Code:</b>      | 0039                                                                                                                                              |           |                                       |
| <b>Labor Operations:</b> | GFF / Guided Functions                                                                                                                            | 0150 0010 | See SRT with associated operations    |
|                          | GFF / Guided Functions                                                                                                                            | 0150 0060 | Labor according to the diagnostic log |
| <b>Claim Comment:</b>    | As per TSB 2082460/1                                                                                                                              |           |                                       |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Additional Information

All part and service references provided in this TSB (**2082460**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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